

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0314193	(X3) Date Survey Completed 05/12/2021
Name of Provider or Supplier Baptist Memorial Medical Group Inc	Street Address, City, State 8970 Winchester Road, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c) (a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history. This CONDITION is not met as evidenced by: The laboratory failed to maintain satisfactory performance in two out of three proficiency testing events, resulting in the first unsuccessful proficiency testing occurrence for the hematocrit analyte. (Refer to D2130)
D2130	HEMATOLOGY CFR(s): 493.851(f) Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a desk review of the Centers for Medicare and Medicaid Services Casper Report 155 (CMS 155) and the laboratory's 2020 and 2021 proficiency testing (PT) records, the laboratory failed to maintain satisfactory performance for the hematocrit analyte in two out of three PT events, resulting in the first unsuccessful PT occurrence for the hematocrit analyte. The findings include: 1) Review of the CMS 155 revealed the following unsatisfactory PT scores for the hematocrit analyte: 2020 event two: 0% 2021 event one: 60% 2) Review of the laboratory's proficiency testing records revealed the following: 2020 event two: Hematocrit analyte scored as 0% for "Failure to Participate." 2021 event one: Sample numbers HEM-02 and HEM-04 scored as unacceptable for the hematocrit analyte, resulting in an overall score of 60%, and the first unsuccessful PT occurrence for the hematocrit analyte.