

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0315216	(X3) Date Survey Completed 08/07/2023
Name of Provider or Supplier Bmg Family Physicians Group Foundation, Inc	Street Address, City, State 400 Market Blvd, Suite 101, Collierville, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6015	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4) Ensure that the laboratory is enrolled in an HHS approved proficiency testing program for the testing performed.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory proficiency testing records, random patient test report review, staff interview, and proficiency testing customer service staff interview, the laboratory director failed to ensure the laboratory was enrolled in an HHS approved proficiency testing program for event one in 2023 for the complete blood count (CBC) regulated analytes to include white blood cell (WBC), red blood cell (RBC), platelet (PLT), hemoglobin (HGB), hematocrit (HCT), and WBC differential (WBC Diff). The findings include: 1. Review of the laboratory proficiency records revealed there was no documentation of participation in event one for 2023 for the regulated analytes WBC, RBC, PLT, HGB, HCT, WBC Diff. 2. Random patient final test report review for patient number 13800108 revealed patient testing for CBC performed on 02/13/2023. 3. Interview on 08/07/2023 at 1:30 pm confirmed the laboratory did not participate in event one for 2023 for moderate complexity CBC hematology testing regulated analytes. 4. Phone interview on 08/11/2023 at 12:57 pm with Wisconsin State Laboratory of Hygiene (WSLH) proficiency testing customer service representative for agency transfers confirmed the laboratory was not enrolled in WSLH for moderately complex hematology CBC regulated analytes testing for event one in 2023.</p>
D6063	LABORATORY TESTING PERSONNEL

CFR(s): 493.1421

The laboratory must have a sufficient number of individuals who meet the qualification requirements of 493.1423, to perform the functions specified in 493.1425 for the volume and complexity of tests performed.

This CONDITION is not met as evidenced by:

Based on review of the Centers for Medicare & Medicaid Services Laboratory Personnel Report (CLIA) (FORM CMS-209), review of testing personnel records, and staff interview, testing person (TP) four did not qualify as a testing person for moderate complexity patient testing due to lack of documentation of highest level of education. (Refer to 6065)

D6065

TESTING PERSONNEL QUALIFICATIONS

CFR(s): 493.1423(b)(1)(2)(3)(4)(i)

(b) Meet one of the following requirements: (b)(1) Be a doctor of medicine or doctor of osteopathy licensed to practice medicine or osteopathy in the State in which the laboratory is located or have earned a doctoral, master's, or bachelor's degree in a chemical, physical, biological or clinical laboratory science, or medical technology from an accredited institution; or (b)(2) Have earned an associate degree in a chemical, physical or biological science or medical laboratory technology from an accredited institution; or (b)(3) Be a high school graduate or equivalent and have successfully completed an official military medical laboratory procedures course of at least 50 weeks duration and have held the military enlisted occupational specialty of Medical Laboratory Specialist (Laboratory Technician); or (b)(4)(i) Have earned a high school diploma or equivalent; and

This STANDARD is not met as evidenced by:

Based on review of the FORM CMS-209, review of testing personnel records, and staff interview, testing person four failed to have documentation of the highest level of education on the date of the survey (08/07/2023). The findings include: 1. Review of the FORM CMS-209 revealed TP four (one of ten) listed as performing moderately complex patient testing. 2. Review of testing personnel records revealed there was no documentation of the highest level of education for TP four. 3. Interview with the laboratory liaison on 08/07/2023 at 1:30 pm confirmed that TP four did not have evidence of highest level of education for performing moderately complex patient testing in 2021, 2022, or 2023.