

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0315452	(X3) Date Survey Completed 01/22/2024
Name of Provider or Supplier Jackson Urological Associates Pc	Street Address, City, State 28 Medical Center Drive, Jackson, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of laboratory's procedure manual, personnel records, and staff interview, the laboratory failed to follow its' own policy for testing personnel (TP) competency assessment when direct observation of patient testing and function checks were not performed onsite for five of five TP that performed moderate complexity testing and one of one TP that performed high complexity patient testing in 2022 and 2023. The findings include: 1. Review of the laboratory's policy titled "Education: Training and Evaluation of Competency" section "Competency" revealed personnel would be evaluated for competency after training, after six months, and annually thereafter to include direct observation of routine patient test performance and direct observation of performance of instrument maintenance and function checks. 2. Review of the laboratory's personnel records revealed documented "direct observations" for patient testing and maintenance/functions checks for five TP that performed moderately complex patient testing and one TP that performed high complexity testing. 3. Interview with TP two on 01/12/2024 at 11:00 am revealed the following statements: The laboratory sent the competency assessment documents to the technical consultant who signed them but did not come to the facility to perform direct observations for moderately complex testing. The general supervisor used a virtual platform for performing direct observations of high complexity testing. This confirmed the survey findings.</p>