

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0666806	(X3) Date Survey Completed 01/29/2024
Name of Provider or Supplier Baptist Memorial Medical Center	Street Address, City, State 670 N Germantown Pkwy, Suite 18, Cordova, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on observation of the laboratory, review of laboratory policy, personnel records, and staff interview, the laboratory failed to follow its' policy for training and competency assessment when the sole testing person (one of one) did not have documentation of training and competency when the laboratory began using a new complete blood count (CBC) instrument in 2022. The findings include: 1. Observation of the laboratory on 01/29/2024 at 9:25 am revealed the Sysmex XN 330 instrument (Serial #15123) used for CBC patient testing (new since 06/01/2022 survey). 2. Review of the laboratory's personnel policy titled "Competency" revealed testing personnel training and competency records would be retained in personnel files for vendor or procedure changes before patient testing. 3. Review of the laboratory's personnel records for testing person one revealed no evidence of training or competency assessment performed prior to CBC patient testing for the Sysmex XN 330 in 2022. 4. Review of patient test records revealed the first patient (#155497965) was reported on 07/25/2022. 5. During an interview on 01/29/2024 at 11:00 am the technical consultant confirmed the laboratory failed to follow its' own personnel policy when the laboratory began patient testing for CBC on the Sysmex XN 330 instrument on 07/25/2022 with no documented training or competency assessment for the sole testing person.</p>