Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0666807	(X3) Date Survey Completed 03/01/2018
Name of Provider or Supplier Baptist Memorial Health Care	**Street Address, City, State** 7424 Hwy 64 Ste 111, Bartlett, TN	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D3031	RETENTION REQUIREMENTS CFR(s): 493.1105(a)(3) Analytic systems records. Retain quality control and patient test records (including instrument printouts, if applicable) and records documenting all analytic systems activities specified in 493.1252 through 493.1289 for at least 2 years. This STANDARD is not met as evidenced by: Based on review of the laboratory's quality control records, the laboratory's procedure manual and interview with the laboratory liaison, the laboratory failed to retain the manufacturer's quality control assay information sheets for 2 of 8 randomly selected control lots in 2016. The findings include: 1. Review of the laboratory's quality control records revealed the laboratory failed to retain quality control assay information sheets for quality control lots 064700-low, 072800-normal, 084600-high (in use on 7.16.16); and 065500-low, 073300-normal, 085100-high (in use on 10.28.16). 2. Review of the laboratory's procedure manual revealed no policy requiring two year retention of manufacturer's quality control assay information sheets. 3. Interview with the laboratory liaison on March 1, 2018 at 3:20 pm confirmed the laboratory failed to retain manufacturer's quality control assay information sheets in 2016 and the laboratory has no policy requiring two year retention of laboratory quality control records.
D3037	RETENTION REQUIREMENTS CFR(s): 493.1105(a)(4) Proficiency testing records. Retain all proficiency testing records for at least 2 years. This STANDARD is not met as evidenced by: Based on review of the laboratory's American Proficiency Institute (API) proficiency

	testing records and interview with the laboratory liaison, the laboratory failed to retain proficiency testing records for at least 2 years for one of five proficiency testing events. 1. Review of the laboratory's API proficiency testing records for 2016 events two and three and 2017 events one, two, and three revealed that the laboratory did not retain the instrument printouts for 2016 event two. 2. Interview with the laboratory liaison on March 1, 2018 at 3:20 pm confirmed the laboratory failed to retain the instrument printouts for proficiency testing for 2016 event two.