

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0669755	(X3) Date Survey Completed 02/11/2026
Name of Provider or Supplier Drs Black & Benton, Psc	Street Address, City, State 4741 N Broadway, Knoxville, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D3037	<p>RETENTION REQUIREMENTS CFR(s): 493.1105(a)(4)</p> <p>(a)(4) Proficiency testing records. Retain all proficiency testing records for at least 2 years.</p> <p>This STANDARD is not met as evidenced by: Based on laboratory observation, review of the laboratory's proficiency testing (PT) records, and staff interview, the laboratory failed to retain the complete blood count (CBC) testing records for 2025 Hematology events one, two, and three for a period of two years. The findings include: 1. Observation of the laboratory on 02.11.2026 at 9:15 a.m. revealed an Abbott CELL-DYN Emerald (serial number 10705) hematology analyzer used for CBC patient testing. 2. Review of the laboratory's PT records revealed that the laboratory failed to retain the CBC analyzer printouts for 2025 Hematology events one, two, and three. 3. Interview on 02.11.2026 at 11:00 a.m. with the office manager and subsequent electronic mail communication on 02.12.2026 at 4:16 p.m. with the office manager confirmed the above survey findings.</p>