

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  44D0704141	<b>(X3) Date Survey Completed</b>  03/02/2020
<b>Name of Provider or Supplier</b>  Baptist Memorial Medical Group, Inc-Humfp	<b>Street Address, City, State</b>  1717 W Massey Road, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D6029</b>	<p><b>LABORATORY DIRECTOR RESPONSIBILITIES</b> CFR(s): 493.1407(e)(11)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(11) Ensure that prior to testing patients' specimens, all personnel have the appropriate education and experience, receive the appropriate training for the type and complexity of the services offered, and have demonstrated that they can perform all testing operations reliably to provide and report accurate results.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Centers for Medicare and Medicaid Services Laboratory Personnel Report (CLIA) (Form CMS-209), review of testing personnel records and interview with the technical consultant, the laboratory director failed to ensure documentation of the highest level of education for testing personnel number one in 2019 and 2020. The findings include: 1) Review of the Form CMS-209 revealed the name of testing personnel number one (new since the last survey date). 2) Review of personnel records for testing personnel number one revealed no documentation of the highest level of education. The date of hire was July 29, 2019. 3) Interview with the technical consultant on March 2, 2020 at 1:00 p.m. confirmed the laboratory director failed to ensure documentation of the highest level of education for testing personnel number one in 2019 and 2020.</p>