Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number** 44D0704141	**(X3) Date Survey Completed** 08/10/2023
Name of Provider or Supplier Baptist Memorial Medical Group, Inc-Humfp	**Street Address, City, State** 1717 W Massey Road, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	**Summary Statement of Deficiencies**
D5209	PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235 As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency. This STANDARD is not met as evidenced by: Based on observation of the laboratory, review of a final patient test report, laboratory policy, personnel competency assessment records, and staff interview, the laboratory failed to ensure the testing personnel (TP) policy included requirements for reassessment of competency when test methodology changes as required in Subpart M, resulting in two of five testing personnel that did not have reassessment of competency prior to patient testing, when the laboratory changed complete blood count (CBC) methodology in 2022. The findings include: 1. Observation of the laboratory on 08/10/2023 at 9:55 am revealed a Sysmex XN 330 (serial 15142) (new instrument since last survey) in use for CBC patient testing. 2. Review of patient test records revealed the first patient (155700913) from the Sysmex XN 330 (serial 15142) reported on 08/02/2022. 3. Review of the laboratory policy titled "Competency" revealed no requirement for reassessment of competency when test methods change. 4. Review of the laboratory personnel competency records revealed no competency assessment performed for TP one or five for the Sysmex XN 330 prior to patient testing on 08/02/2022.. 5. Interview with the technical consultant on 08/10/2023 at 12: 30 pm confirmed the laboratory policy did not include the requirement for reassessment of competency when test methodology changes. She further confirmed the lack of competency assessments for TP one and five prior to patient testing on the Sysmex XN330 that began on 08/02/2022.