Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	44D0710014	04/24/2025
Name of Provider or Supplier	**Street Address, City, State**	
Bmg Family Physicians Group Foundation, Inc	7685 Winchester Rd, Suite 100, Memphis, TN	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D3031	RETENTION REQUIREMENTS CFR(s): 493.1105(a)(3) Analytic systems records. Retain quality control and patient test records (including instrument printouts, if applicable) and records documenting all analytic systems activities specified in 493.1252 through 493.1289 for at least 2 years. In addition, retain the following: This STANDARD is not met as evidenced by: Based on observation of the laboratory, review of laboratory procedures, lack of records, patient test reports, and staff interviews, the laboratory failed to retain all quality control (QC) records for three of nine QC lot numbers reviewed for the Sysmex XS-1000i instruments used to perform complete blood count with automated differential (CBC w/Diff) patient testing in 2024. The findings include: 1. Observation on 04/24/2025 at 10:00 am revealed the primary Sysmex XS-1000i (Serial 74901) instrument in the laboratory and a second Sysmex XS-1000i (Serial 74900) instrument in the nurse laboratory. The laboratory used both instruments for CBC w/Diff patient testing. 2. A review of the laboratory procedure titled "Sysmex XS-1000i Quality Control" in the section "Submission of QC Data" revealed that the laboratory director reviewed instrument printouts used to establish QC ranges and Levy Jennings reports for each QC lot number and Sysmex XS-1000i instrument. 3. A review of the laboratory's QC records for the Sysmex XS-1000i instruments (Serial 74901 and 74900) revealed that the instrument printouts used to establish QC ranges and Levy Jennings reports were not available for QC lot numbers 41760804, 41760805, and 41760805 used from 07/08/2024 through 09/13/2024 on the date of the survey (04/24 /2025). 4. A review of final patient test reports revealed that the laboratory reported CBC w/Diff results for patient 174252522 (Serial 74901) at 8:32 am and patient 174271457 (Serial 74900) at 4:26 pm on 07/24/2024. 5. An interview with the laboratory liaison on 04/24/2025 at 2:30 pm confirmed the survey findings.