

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0710017	(X3) Date Survey Completed 03/24/2026
Name of Provider or Supplier Bmg Family Physicians Group Foundation, Inc	Street Address, City, State 8110 Cordova Road Suite 111, Cordova, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>(a) A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on laboratory observation, review of the laboratory procedure manual, review of patient instrument printouts and final patient test results in the electronic medical record (EMR), and staff interview, the laboratory failed to follow the policy for repeating Complete Blood Count with automated White Blood Cell Differential (CBC w/Diff) for two of three patients with flagged CBC w/Diff results from 2024 and 2026. 1. Laboratory observation on 03/24/26 at 8:45 a.m. revealed two Sysmex XS 1000i CBC w/Diff instruments used for patient testing, one in the main lab area - serial number 74908, and one in the nursing lab - serial number 74907. 2. A review of the laboratory procedure for the Sysmex XS 1000i revealed the following: "Review the results in IPU to determine whether repeat analysis or collection is recommended. 1. Rerun the sample if flags are present. Always note "verified by repeat testing" under comments. 2. Recollect the sample by venipuncture if repeating the test does not clear the flags on a capillary sample. If the flags remain on a venous sample, ask the physician if they want to send the test out for analysis. Always note if physician says to send out for verification under comments." 3. A review of the CBC w/Diff instrument printout and final results for patient sample number 174896045, performed on 08/15/24, revealed the result was flagged with "PLT Clumps?" and "Immature Gran?" with no documented repeat analysis or physician consultation. Patient sample number 190025415, performed on 01/06/26, was flagged with "PLT Clumps?" and "Thrombocytopenia" with no documented repeat analysis or physician consultation. Both patients' results were reported in the EMR. 4. The laboratory liaison confirmed</p>

the survey findings during an interview on 03/24/26 at 4:00 p.m. Word Key:
PLT=Platelet Gran=Granulocyte