

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0862429	(X3) Date Survey Completed 09/05/2018
Name of Provider or Supplier Family Medical, Pc	Street Address, City, State 1407 Baddour Pkwy, Lebanon, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Hematology: The laboratory failed to maintain satisfactory participation in two out of three events for the specialty Hematology for all regulated analytes, resulting in the first unsuccessful proficiency testing (PT) occurrence for Hematology in 2017. (Refer to D2131)</p>
D2131	<p>HEMATOLOGY CFR(s): 493.851(g)</p> <p>Failure to achieve an overall testing event score of satisfactory performance for two</p>

consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on review of the Centers for Medicare & Medicaid Services (CMS) Casper report 155D, American Proficiency Institute (API) proficiency performance summary and interview with the lead testing person the laboratory failed to participate in two out of three events for the specialty Hematology for Complete Blood Count (CBC), which includes Red Blood Count (RBC), White Blood Cell (WBC), Hematocrit (HCT), Hemoglobin (HGB), Platelet count (PLT), Cell I.D or White Blood Cell Differential (WBC Diff) leading to the first unsuccessful performance in 2017.

Findings include: 1. Review of the CMS Casper report 155D revealed the laboratory failed to participate in the 1st event resulting in a score of zero for the specialty Hematology for CBC to include RBC, WBC, HCT, HGB, PLT, Cell I.D. or WBC Diff, and failed to participate in the 3rd event for Cell I.D. or WBC Diff resulting in a score of zero in 2017. 2. Review of the API performance summary the laboratory failed to participate in the 1st event resulting in a score of zero for the specialty Hematology for CBC to include RBC, WBC, HCT, HGB, PLT, Cell I.D. or WBC Diff and failed to participate in the 3rd event for Cell I.D. or WBC Diff resulting in a score of zero 2017. 3. Interview with the lead testing person confirmed the laboratory failed to participate in the 1st event resulting in a score of zero for the specialty Hematology for CBC to include RBC, WBC, HCT, HGB, PLT, Cell I.D. or WBC Diff and failed to participate in the 3rd event for Cell I.D. or WBC Diff resulting in a score of zero in 2017.