

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 44D0897266	<b>(X3) Date Survey Completed</b> 08/18/2021
<b>Name of Provider or Supplier</b> Caballero Family Healthcare Group, Pllc	<b>Street Address, City, State</b> 1920 Kirby Pkwy Suite 202, Germantown, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D2016</b>	<p><b>SUCCESSFUL PARTICIPATION</b> CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: The laboratory failed to maintain satisfactory performance for the red blood cell, hematocrit, hemoglobin, and white blood cell analytes and the specialty of hematology for two consecutive proficiency testing events, resulting in the first unsuccessful PT occurrence for the red blood cell, hematocrit, hemoglobin and white blood cell analytes and the specialty of hematology. (Refer to D2130 and D2131)</p>
<b>D2130</b>	<p><b>HEMATOLOGY</b> CFR(s): 493.851(f)</p>

Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a desk review of the Centers for Medicare and Medicaid Services Casper Report 155 (CMS 155) and the laboratory's 2021 proficiency testing (PT) records, the laboratory failed to maintain satisfactory performance for the red blood cell, hematocrit, hemoglobin and white blood cell analytes in two consecutive PT events, resulting in the first unsuccessful PT occurrence for the red blood cell, hematocrit, hemoglobin and white blood cell analytes. The findings include: 1) Review of the CMS 155 revealed the following unsatisfactory PT scores for the red blood cell, hematocrit, hemoglobin and white blood cell analytes: 2021 event one: 0% for red blood cell, hematocrit, hemoglobin and white blood cell 2021 event two: 40% for red blood cell, hematocrit, hemoglobin and white blood cell 2) Review of the laboratory's proficiency testing records revealed the following: 2021 event one: 0% score for red blood cell, hematocrit, hemoglobin and white blood cell for non-reporting. 2021 event two: Sample numbers six, nine and ten scored as unacceptable for red blood cell, hematocrit, hemoglobin and white blood cell, resulting in an overall score of 40% for each of the analytes and the first unsuccessful PT occurrence for the red blood cell, hematocrit, hemoglobin and white blood cell analytes.

**D2131**

**HEMATOLOGY**  
CFR(s): 493.851(g)

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a desk review of the Centers for Medicare and Medicaid Services Casper report 155 (CMS 155) and the laboratory's proficiency testing (PT) evaluation reports, the laboratory failed to maintain a satisfactory overall testing event score for the Hematology specialty in 2021 event one and 2021 event two, resulting in the first unsuccessful PT occurrence for the Hematology specialty. The finding include: 1) Review of the CMS 155 revealed the following scores for the specialty of hematology: 2021 Event one = 0% 2021 Event two = 60% 2) Review of the laboratory's 2021 event one PT evaluation report for hematology revealed a score of 0% for non-reporting. 3) Review of the laboratory's 2021 event two PT evaluation report for hematology revealed failing scores of 40% for the red blood cell, hematocrit, hemoglobin, and white blood cell analytes, resulting in an overall event score of 60% and the first unsuccessful PT occurrence for the hematology specialty.