Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number**	**(X3) Date Survey Completed**
	44D0897266	04/08/2025
Name of Provider or Supplier	**Street Address, City, State**	
Caballero Family Healthcare Group, Pllc	1920 Kirby Pkwy Suite 202, Germantown, TN	

For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5783	CORRECTIVE ACTIONS CFR(s): 493.1282(b)(2) (b)(2) Results of control or calibration materials, or both, fail to meet the laboratory's established criteria for acceptability. All patient test results obtained in the unacceptable test run and since the last acceptable test run must be evaluated to determine if patient test results have been adversely affected. The laboratory must take the corrective action necessary to ensure the reporting of accurate and reliable patient test results. This STANDARD is not met as evidenced by: Based on direct observation, review of quality control (QC) records, review of a service report, patient test reports, lack of documentation, and staff interviews, the laboratory failed to perform a retrospective review of patients tested for Complete Blood Count with Automated White Blood Cell Differential (CBC w/Diff) on 09/12 /24 when quality control was unacceptable on 09/13/24. The findings include: 1. Laboratory observation on 04/08/25 at 9:15 a.m. revealed the Medonic M series CBC w/ diff instrument used for patient testing. 2. A review of the laboratory quality control records revealed all three levels of QC were out of acceptable range for the RBC, MCH, and MCHC analytes, and two of three levels were out of acceptable range for the hematocrit analyte on 09/13/24. 3. A review of a service report from 09 /20/25 revealed that a pump was replaced due to the failed QC. 4. A review of patient test reports revealed that five patients (patient numbers one, two, three, four, and five) had CBC w/Diff testing reported on 09/12/24. 5. The laboratory did not perform a retrospective review of patients tested on 09/12/24 (the last successful CBC QC). 6. The technical consultant confirmed the survey findings during an interview on 04/08 /25 at 3:30 p.m.