

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D0898790	(X3) Date Survey Completed 04/10/2019
Name of Provider or Supplier Laurelwood Pediatrics	Street Address, City, State 5050 Sanderlin Avenue, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	<p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory procedure manual, the form used for assessing employee competency, and interview with the laboratory director, the laboratory failed to have a procedure to include all six criteria for assessing personnel competency in 2017, 2018 and 2019. The findings include: 1) Review of the laboratory procedure manual revealed no procedure was present that defined the methods used for determining testing personnel competency. The required six criteria are: direct observation of routine patient test performance; monitoring the recording and reporting of test results; review of intermediate test results or worksheets, quality control records, proficiency testing results and preventative maintenance records; direct observation of performance of instrument maintenance and function checks; assessment of test performance through previously analyzed specimens, internal blind testing samples or external proficiency testing samples; and assessment of problem solving skills. 2) Review of the form used for assessing testing personnel competency revealed evaluation of blind testing was not included in 2017, 2018, and 2019. 3) Interview on April 10, 2019 at 12:20 p.m. with the laboratory director confirmed the laboratory did not have a procedure defining the methods for assessing testing personnel competency and did not include all six criteria for testing personnel competency assessment required by the Centers for Medicare and Medicaid Services (CMS). Evaluation using blind testing was not included on the competency assessment form in 2017, 2018, and 2019.</p>