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| Statement of Deficiencies | (X1) Provider/Supplier/CLIA Identification Number 44D0953252 | (X3) Date Survey Completed 04/10/2018 |
| Name of Provider or Supplier Brownsville Medical Clinic Pa | Street Address, City, State 3363 North Highland Ave, Jackson, TN | |
| For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency. | | |

| (X4) ID Prefix Tag | Summary Statement of Deficiencies |
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| D5209 | <p>PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's policies titled "Quality Assurance Review" and "Personnel Assessment", the form titled "Personnel Assessment", and interview with testing personnel number one, the laboratory failed to establish policies for competency assessment of testing personnel as specified in subpart M in 2017 and 2018. The findings include: 1. Review of the laboratory's policy titled "Quality Assurance Review" revealed the following two statements under the section titled "Personnel Assessment": The medical director will review the competency of lab personnel annually. Opportunities for continuing education are made available to personnel should there be a deficiency. 2. Review of a second laboratory policy titled "Personnel Assessment" revealed the following single statement: "Personnel will be reviewed for competency of lab personnel at least semi-annually during the first year of patient testing and annually thereafter." 3. Review of the form titled "Evaluation of Lab Personnel" used for documenting testing personnel competency for testing personnel numbers one and two in 2017 and 2018 revealed that the methods used for competency assessment did not include the six required elements. The required elements include: Direct observation of routine patient test performance, including patient preparation, if applicable, specimen handling, processing and testing; Monitoring the recording and reporting of test results; Review of intermediate test results or worksheets, quality control records, proficiency testing results, and preventive maintenance records; Direct observation of performance of instrument maintenance and function checks; Assessment of test performance through testing previously analyzed specimens, internal blind testing samples or external proficiency</p> |

testing samples; and Assessment of problem solving skills. 4. Interview on April 10, 2018 at 12:30pm with testing personnel number one confirmed the laboratory failed to establish policies for competency assessment of testing personnel as specified in subpart M in 2017 and 2018.