

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D1003288	(X3) Date Survey Completed 09/02/2026
Name of Provider or Supplier Jackson Clinic Pa, The	Street Address, City, State 87-B Murray Guard Drive, Jackson, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5209	PERSONNEL COMPETENCY ASSESSMENT POLICIES CFR(s): 493.1235 As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency. This STANDARD is not met as evidenced by: Based on laboratory observation, a review of the laboratory procedure manual, testing personnel records, patient test records, and staff interview, the laboratory failed to have a procedure for training and competency assessment for personnel who performed provider microscopy (PPMP) testing in 2025 and 2026. The findings include: 1. Laboratory observation of the general dermatology area on 09/02/26 at approximately 8:10 a.m. revealed a microscope used for provider-performed patient testing for fungal elements and scabies. 2. A review of the procedure manual for the PPMP procedures revealed no policy for personnel training and competency assessment. 3. A review of the PPMP testing personnel (TP) records revealed the following: 2025 annual competency assessment was not performed for PPMP TP2 or PPMP TP3. PPMP TP1 did not have documentation of training on the laboratory's procedures for performing potassium hydroxide fungal examination or scabies examination, or an initial demonstration of accuracy prior to patient testing. Competency assessments performed in August 2026 for PPMP TP1 and PPMP TP3 did not include direct observation of patient testing, monitoring the recording and reporting of test results, or review of intermediate test results or worksheets, quality control (QC) records, and proficiency testing (PT) results. The annual competency assessment performed in March 2026 for PPMP TP2 did not include direct observation of patient testing, monitoring the recording and reporting of test results, or review of intermediate test results or worksheets, quality control (QC) records, and proficiency testing (PT) results, or evaluation of problem-solving skills. 4. A review of patient test records revealed the first patient was reported by PPMP TP1 on 09/03

	/25 (patient PPMP 1), with a total of approximately 40 patients reported by PPMP TP1 before the first competency assessment was performed on 08/31/26. 5. Technical consultant one confirmed the survey findings during an interview on 09/02/26 at approximately 12:30 p.m.
D5417	TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(d) (d) Reagents, solutions, culture media, control materials, calibration materials, and other supplies must not be used when they have exceeded their expiration date, have deteriorated, or are of substandard quality. This STANDARD is not met as evidenced by: Based on laboratory observation, a review of the laboratory's histology reagent log, the Mohs surgical accession log, and staff interview, the laboratory failed to ensure that stains were not used past their expiration dates in 2025 and 2026, with approximately 203 patient tissues processed using expired stains. The findings include: 1. Laboratory observation on 09/02/26 at approximately 8:20 a.m. revealed equipment and stains used for processing tissue removed during Mohs surgical procedures. During observation, processing personnel stated that toluidine blue was used to stain tissue positive for basal cell carcinoma, and hematoxylin and eosin were used to stain tissue positive for squamous cell carcinoma. 2. A review of the laboratory's reagent log revealed the following: Toluidine blue, lot number 226307, expiration date of 09/25/25, opened on 09/10/25, and used until 01/28/26. Hematoxylin, lot number 195241, expiration date 10/31/25, opened on 09/10/25 and used until 01/28/26. Eosin, lot number 195251, expiration date 10/31/25, opened on 09/10/25, and used until 01/28/26. 3. A review of the Mohs accessioning log revealed the following: Approximately 126 Mohs surgical tissues positive for basal cell carcinoma were stained with expired toluidine blue between 09/26/25 and 01/28/26. Approximately 77 Mohs surgical tissues positive for squamous cell carcinoma were stained with expired hematoxylin and eosin between 11/01/25 and 01/28/26. 4. The laboratory director confirmed the survey findings during an interview on 09/02/26 at approximately 12:15 p.m.