

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D1021135	(X3) Date Survey Completed 02/14/2019
Name of Provider or Supplier Cleveland Family Health Care Center	Street Address, City, State 2020 Westland Drive Sw, Cleveland, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: ===== Hematology: The laboratory failed to maintain satisfactory participation in two out of two events for the automated white blood cell (WBC) differential, resulting in the first unsuccessful proficiency testing (PT) occurrence for the automated WBC differential analyte (Refer to D2128). =====</p>
D2130	<p>HEMATOLOGY CFR(s): 493.851(f)</p>

Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

===== Based on a desk review of the CMS CASPER Report 0155D and the laboratory's 2018 Proficiency Testing (PT) records, the laboratory failed to maintain satisfactory performance for the automated WBC (White Blood Cell) Differential in the 2nd and 3rd events of 2018, resulting in the first unsuccessful occurrence. The findings include: 1. Review of the CMS 0155D report revealed the 2018 automated WBC Diff event two score was 67% and event three score was 47%. 2. Review of the laboratory's 2018 PT records revealed event two had unacceptable scores for Lymphocytes, resulting in a 0% grade and event score of 67%. 3. Review of the laboratory's 2018 PT records revealed event three had unacceptable scores for Granulocytes resulting in a grade of 20% and unacceptable scores for Lymphocytes resulting in a grade of 40% for a total event score of 47% for the WBC Differential, resulting in the first unsuccessful PT occurrence.

=====