

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  44D1022793	<b>(X3) Date Survey Completed</b>  10/24/2019
<b>Name of Provider or Supplier</b>  Creative Testing Solutions	<b>Street Address, City, State</b>  5700 Pleasant View Road, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5209</b>	<p><b>PERSONNEL COMPETENCY ASSESSMENT POLICIES</b> CFR(s): 493.1235</p> <p>As specified in the personnel requirements in subpart M, the laboratory must establish and follow written policies and procedures to assess employee and, if applicable, consultant competency.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory procedure manual, and interview with the quality assurance manager, the laboratory failed to have a procedure to include blind testing for assessing personnel competency in 2019. The findings include: 1) Review of the laboratory procedure manual revealed the laboratory policy and forms for documenting competency assessment did not include blind testing as part of the competency assessment procedure and documentation. 2) Interview on October 24, 2019 at 10:45 a.m. with the quality assurance manager confirmed the testing personnel competency procedure was not in compliance with the regulations as required by the Centers for Medicare and Medicaid Services (CMS) when blind testing was not included in the procedure or documentation in 2019.</p>