

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D1036493	(X3) Date Survey Completed 02/07/2024
Name of Provider or Supplier Premier Pediatrics Of Memphis, Pllc	Street Address, City, State 1250 N Germantown Pkwy, Suite 115, Cordova, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5893	<p>POSTANALYTIC SYSTEMS QUALITY ASSESSMENT CFR(s): 493.1299(b)(c)</p> <p>(b) The postanalytic systems quality assessment must include a review of the effectiveness of corrective actions taken to resolve problems, revision of policies and procedures necessary to prevent recurrence of problems, and discussion of postanalytic systems quality assessment reviews with appropriate staff. (c) The laboratory must document all postanalytic systems quality assessment activities.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory procedure manual, Cell-Dyn instrument printouts and final report in the patient electronic record, the laboratory's quality assessment activities were ineffective in detecting and correcting errors with the units of measure (UoM) for the red blood cell analyte (RBC) for complete blood count (CBC) testing in 2023 and 2024. The findings include: 1. Review of the laboratory procedure titled "Quality Assessment Program Outline", section "Postanalytic" revealed the technical consultant would review charts monthly to ensure the UoM were correct on the final patient test report. 2. Review of four final patient test reports revealed incorrect UoMs for the RBC analyte on the final patient test report for four of four charts reviewed. The instrument printout UoM for the RBC analyte was 10 ^6 L, the final patient reports in the electronic chart was 10 ^3 L. (Patients 1-23, 2-23, 3-24, and 4-24, reported in 2023 and 2024). 3. Interview on 02/07/2024 at 12:30 pm with the technical consultant confirmed the laboratory's quality assessment review failed to recognize the RBC UoM discrepancy between the Cell-Dyn Emerald instrument printout and the electronic record. Word key L = microliter</p>