

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D1064042	(X3) Date Survey Completed 09/21/2020
Name of Provider or Supplier Upper Cumberland Cancer Care	Street Address, City, State 707 S Main Street, Crossville, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: The laboratory failed to maintain satisfactory proficiency testing (PT) performance in two out of three testing events for the Complete Blood Count (CBC) test in the Hematology specialty resulting in the 1st unsuccessful PT occurrence in 2020. (Refer to D2127)</p>
D2127	<p>HEMATOLOGY CFR(s): 493.851(d)</p> <p>Failure to return proficiency testing results to the proficiency testing program within</p>

the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event.

This STANDARD is not met as evidenced by:

Based on review of the Centers for Medicare and Medicaid Services Casper report 155 (CMS 155) and American Proficiency Institute (API) performance summary report, the laboratory failed to participate in the 3rd event 2019 and the 2nd event 2020 for the Complete Blood Count (CBC) test for the Hematology specialty resulting in the 1st unsuccessful PT occurrence in 2020. 1. Review of the CMS 155 report revealed a score of 0% for the 3rd event 2019 and a score of 0% for the 2nd event 2020 for the CBC test for the Hematology specialty. 2. Review of the API performance summary report revealed 'Failure to Participate' for the 3rd event 2019 and 2nd event 2020 for CBC test resulting in a score of 0% for the Hematology specialty.