

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D1069733	(X3) Date Survey Completed 09/14/2020
Name of Provider or Supplier Saint Francis Physician Network, Llc	Street Address, City, State 8025 Us Hwy 64 Ste 101, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: The laboratory failed to maintain satisfactory proficiency testing (PT) performance in two consecutive PT events for the red blood cell (RBC), hemoglobin (HGB), and hematocrit (HCT) analytes and the Hematology specialty, resulting in the first unsuccessful PT occurrence for the RBC, HGB, and HCT analytes (Refer to D2130) and for the hematology specialty (Refer to D2131).</p>
D2130	<p>HEMATOLOGY CFR(s): 493.851(f)</p>

Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a desk review of the Centers for Medicare and Medicaid Services Casper Report 155 (CMS 155) and the laboratory's 2020 proficiency testing (PT) records, the laboratory failed to maintain satisfactory PT performance for the red blood cell (RBC), hemoglobin (HGB) and hematocrit (HCT) analytes in two consecutive PT events, resulting in the first unsuccessful PT occurrence for the red blood cell, hemoglobin and hematocrit analytes. The findings include: 1) Review of the CMS 155 revealed the following unsatisfactory PT scores: 2020 event one: 0% RBC, 0% HGB, 0% HCT 2020 event two: 40% RBC, 40% HGB, 60% HCT 2) Review of the laboratory's 2020 event one proficiency testing evaluation report revealed the following: 2020 event one: Score of 0% for RBC, HGB, HCT for 'Failure to Participate' 3) Review of the laboratory's 2020 event two proficiency testing evaluation report revealed the following: Sample numbers HEM-08, HEM-09, and HEM-10 scored as unacceptable for the RBC analyte, resulting in an overall score of 40% for the RBC analyte, and the first unsuccessful PT occurrence for the RBC analyte. Sample numbers HEM-08, HEM-09 and HEM-10 scored as unacceptable for the HGB analyte, resulting in an overall score of 40% for the HGB analyte and the first unsuccessful PT occurrence for the HGB analyte. Sample numbers HEM-08 and HEM-10 scored as unacceptable for the HCT analyte, resulting in an overall score of 60% for the HCT analyte, and the first unsuccessful PT occurrence for the HCT analyte.

D2131

HEMATOLOGY

CFR(s): 493.851(g)

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on review of the Centers for Medicare and Medicaid Services Casper report 155 (CMS 155) and the laboratory's 2020 proficiency testing (PT) evaluation reports, the laboratory failed to maintain a satisfactory overall testing event score of 80% for the Hematology specialty in 2020 event one and 2020 event two, resulting in the first unsuccessful PT occurrence for the Hematology specialty. The finding include: 1) Review of the CMS 155 revealed the following scores for the specialty of hematology: 2020 Event one = 0% 2020 Event two = 73% 2) Review of the laboratory's 2020 event one PT evaluation report for hematology revealed a score of 0% for 'Failure to Participate.' 3) Review of the laboratory's 2020 event two PT evaluation report for hematology revealed failing scores for red blood cell, hematocrit, and hemoglobin resulting in an overall event score of 73% and the first unsuccessful PT occurrence for the hematology specialty.