

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D1077508	(X3) Date Survey Completed 05/16/2019
Name of Provider or Supplier Physicians Quality Care	Street Address, City, State 2075 Pleasant Plains Ext, Jackson, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: The laboratory failed to maintain satisfactory participation in two out of three proficiency testing (PT) events for the the red blood cell and hematocrit analytes. (Refer to D2130)</p>
D2130	<p>HEMATOLOGY CFR(s): 493.851(f)</p> <p>Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.</p>

This STANDARD is not met as evidenced by:

Based on a desk review of the Centers for Medicare and Medicaid Casper Report 155 (CMS 155) and the laboratory's 2018 and 2019 proficiency testing (PT) records, the laboratory failed to maintain satisfactory performance for the red blood cell (RBC) and hematocrit analytes, resulting in the first unsuccessful occurrence. The findings include: 1) Review of the CMS 155 report revealed the following unsatisfactory scores: 2018 event two: RBC 0%, Hematocrit 20%; 2019 event one RBC 20%, Hematocrit 40%. 2) Review of the laboratory's 2018 event two PT performance evaluation report revealed the following: RBC sample numbers HD-6, HD-7, HD-8, HD-9, and HD-10 scored as fail, resulting in an overall score of 0% for the RBC analyte. Hematocrit sample numbers HD-6, HD-7, HD-8, and HD-10 scored as fail resulting in an overall score of 20% for the hematocrit analyte. 3) Review of the laboratory's 2019 event one performance evaluation report revealed the following: RBC sample number HD-1, HD-3, HD-4, and HD-5 scored as fail, resulting in an overall score of 20% for the RBC analyte, and the first unsuccessful PT occurrence for the RBC analyte. Hematocrit sample numbers HD-1, HD-3, and HD-4 scored as fail, resulting in an overall score of 40% for the Hematocrit analyte, and the first unsuccessful PT occurrence for the Hematocrit analyte.