

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D2015965	(X3) Date Survey Completed 10/09/2019
Name of Provider or Supplier Baptist Memorial Medical Group, Inc	Street Address, City, State 36 Capital Way, Suite E, Atoka, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on review of the complete blood count (CBC) data log, the patient test management procedure, and interview with testing personnel number one, the laboratory failed to follow the procedure for patient test management in-house laboratory request and reporting, in 2019. The findings include: 1) Review of the February 2019 CBC instrument data log revealed on February 16, 2019, a CBC was performed in-house on patient number one. 2) Review of the laboratory patient test management procedure revealed, "Requisition: 1. The orders for the laboratory testing will be by verbal or written order from the physician or from the patient's Lab Test Requisition, Encounter Form or the super bill. Verbal orders are followed by written orders from the physician within 30 days. ... Reporting of Results. 1) All tests results performed in-house will be placed in the LIS (if appropriate) and will be scanned into the electronic medical records (if appropriate). If paper charts are used the tests results will be placed on the chart for permanent records." 3) Interview on October 9, 2019 at 11:35 a.m. with testing personnel number one confirmed the following: On February 16, 2019, patient number one's provider gave a verbal order to the laboratory requesting a CBC on patient number one. The verbal CBC request was not followed with a written CBC request via a lab test requisition, encounter form or super bill for patient number one. The verbal order was not followed with a written order from the provider. On February 16, 2019, a CBC was performed on patient number one. The</p>

CBC instrument printout was given/reported to the requesting provider. Patient number one CBC results were not placed in the LIS or the electronic medical record. There are no paper charts.