

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D2059877	(X3) Date Survey Completed 04/28/2025
Name of Provider or Supplier Family Care Walk-In Clinic, Inc	Street Address, City, State 400 Us Hwy 45w, Humboldt, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>(a) A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the laboratory procedure manual, patient result review, lack of documentation, and staff interview, the laboratory failed to follow the procedure for flagged complete blood count with automated differential (CBC w/Diff) patient results (one of one reviewed) in 2024. The findings include: 1. A review of the laboratory procedure titled "Procedure: Emerald Cell Dyn Data Flag Review" revealed that the laboratory would repeat any CBC w/Diff results flagged with an "s" and document the flag review actions taken on the instrument printout. 2. A review of patient test records for patient A performed on 12/04/2024 at 10:08 am revealed that the CBC w/Diff instrument printout included an "s" flag for the Lymphocytes (LYM), Mid Cell (MID), Granulocytes (GRA), LYM %, MID %, and GRA % analytes. 3. Documentation that the laboratory performed a repeat test or took actions for the flag review was not available on the survey date (04/28/2025). 4. An interview with the laboratory technical consultant on 04/28/2025 at 11:30 am confirmed the survey findings. Word Key %- percent</p>