

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  44D2076179	<b>(X3) Date Survey Completed</b>  11/25/2019
<b>Name of Provider or Supplier</b>  Dyersburg Family Walk-In Clinic, Llc	<b>Street Address, City, State</b>  1954 St John Avenue, Dyersburg, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5793</b>	<p>ANALYTIC SYSTEMS QUALITY ASSESSMENT CFR(s): 493.1289(b)(c)</p> <p>(b) The analytic systems quality assessment must include a review of the effectiveness of corrective actions taken to resolve problems, revision of policies and procedures necessary to prevent recurrence of problems, and discussion of analytic systems quality assessment reviews with appropriate staff. (c) The laboratory must document all analytic systems assessment activities.</p> <p>This STANDARD is not met as evidenced by: Based on review of the 2019 quality assessment (QA) reports, interview with testing personal number one and the laboratory liaison, the laboratory failed to have an effective QA process for the corrective action of invalid complete blood count (CBC) patient reporting. The findings include: 1) Review of the 2019 QA reports revealed corrective action documentation for patient CBC reports. Patient CBC reports were scanned into the patient electronic medical record (EMR) that were invalid results, incorrect results and/or results that were not compatible to life. The corrective action for training of testing personal was performed on the following dates in 2019: January 14, February 11, March 25, April 22, May 13, June 13, July 16, September 23, and November 7. 2) Interview on November 25, 2019 at 10:40 a.m. with testing personnel number one confirmed the patient CBC reports scanned into the EMR were not reviewed/confirmed/repeated by testing personnel prior to reporting. 3) Interview on November 25, 2019 at 10: 50 a.m. with the laboratory liaison confirmed the technical consultant performed training with the testing personnel with no improvement.</p>