

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  44D2108980	<b>(X3) Date Survey Completed</b>  06/09/2021
<b>Name of Provider or Supplier</b>  Bhg Reference Lab, Llc	<b>Street Address, City, State</b>  1734 Madison Ave, Suite B, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D5293</b>	<p><b>GENERAL LABORATORY SYSTEMS QUALITY ASSESSMENT</b> CFR(s): 493.1239(b)(c)</p> <p>(b) The general laboratory systems quality assessment must include a review of the effectiveness of corrective actions taken to resolve problems, revision of policies and procedures necessary to prevent recurrence of problems, and discussion of general laboratory systems quality assessment reviews with appropriate staff. (c) The laboratory must document all general laboratory systems quality assessment activities.</p> <p>This STANDARD is not met as evidenced by: Revised 2567 Based on review of the laboratory's procedure manual, the form used for submitting the quantitative urine ethanol results and the laboratory's ethanol proficiency testing alternative quality assessment records, the laboratory failed to correct problems with following the written policy for submission of quantitative urine ethanol proficiency testing results in 2020 and 2021. The findings include: 1. Review of the laboratory's procedure titled "Ethanol Proficiency Program" revealed that "Select Laboratory Partners (SLP) offers a Numerical Proficiency at no cost to a laboratory using their management services." "IT IS MOST IMPORTANT THAT THE NUMERICAL RESULTS ARE NOT SENT TO SLP PRIOR TO THE CUTOFF DATE FOR THE AAB PROFICIENCY DEADLINE." 2. Review of the form titled "Numerical Proficiency EtOH Testing Program" revealed the following: "(You must not send this info to SLP prior to the AAB proficiency cutoff date.)" 3. Review of the laboratory's proficiency testing/alternative assessment records revealed the following: For 2020 event three the cutoff date for the proficiency testing provider (AAB) was October 1, 2020. The results of the quantitative urine ethanol was sent to SLP on September 21, 2020. Corrective action documented was a reminder to wait until after the event cutoff date. For 2021 event one, the cutoff date for the proficiency testing provider (AAB) was February 26, 2021. The results of the quantitative urine ethanol was sent to SLP on February 12, 2021, resulting a second violation of the laboratory policy/procedure related to the submission of the urine quantitative ethanol</p>

proficiency testing. 4. Interview with the laboratory supervisor on June 9, 2021 at 2:15 pm confirmed the laboratory failed to effectively correct problems with submission of quantitative urine ethanol proficiency testing results, resulting in a second violation of the laboratory policy.