

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 44D2108980	(X3) Date Survey Completed 09/25/2024
Name of Provider or Supplier Bhg Reference Lab, Llc	Street Address, City, State 1734 Madison Ave, Suite B, Memphis, TN	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5805	<p>TEST REPORT CFR(s): 493.1291(c)</p> <p>The test report must indicate the following: (c)(1) For positive patient identification, either the patient's name and identification number, or a unique patient identifier and identification number. (c)(2) The name and address of the laboratory location where the test was performed. (c)(3) The test report date. (c)(4) The test performed. (c)(5) Specimen source, when appropriate. (c)(6) The test result and, if applicable, the units of measurement or interpretation, or both. (c)(7) Any information regarding the condition and disposition of specimens that do not meet the laboratory's criteria for acceptability.</p> <p>This STANDARD is not met as evidenced by: Based on observation of the laboratory, review of laboratory procedure, final patient test reports, and staff interviews, the laboratory included comments regarding the specimen condition for result interpretation on patient test reports that were not applicable in 2023 and 2024. The findings include: 1. Observation of the laboratory on 09/25/2024 at 10:00 a.m. revealed urine specimen bags grouped by date of receipt in a double door refrigerator. During the observation, the laboratory accession personnel described the procedure for specimen receipt and processing for testing. She stated that specimens were received Monday through Friday from the overnight delivery service that transported at room temperature. The personnel placed all overnight packages in a large plastic bag and wrote the date of receipt on the bag. The laboratory would pull the large bags out chronologically, and specimens were accessioned, aliquoted, and given to the testing personnel. The personnel placed the original urine specimen cups in bins in another double-door laboratory refrigerator and housed them until all confirmations were complete. 2. A review of the laboratory 's procedure titled "Specimen Stability and Transport Requirements" revealed the following: Specimen Storage temperatures: Room Temperature 20-25C for four days Refrigerator 2-8C for seven days 3. A review of final patient test reports (five of nine</p>

reviewed) revealed the following patient test reports with the comment "Specimen exceeds established laboratory stability": Patient B6312739 collected 10/26/2023, received 10/27/2023, tested 11/01/2023 Patient B552769 collected 04/03/2024, received 04/04/2024, tested 04/10/2024 Patient B1213783 collected 10/26/2023, received 10/27/2023, tested 11/01/2023 Patient B42A2212 collected 05/11/2023, received 05/15/2023, tested 05/16/2023 Patient B554470 collected 04/03/2024, received 04/04/2024, tested 04/10/2024 The specimens did not exceed the laboratory ' s established stability requirements. 4. An electronic interview with the laboratory technical supervisor three on 09/30/2024 at 7:50 a.m. confirmed the laboratory included comments regarding specimen condition for interpretation on patient test reports that did not apply in 2023 and 2024. Word Key: C- degrees Celsius