

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 45D0910401	<b>(X3) Date Survey Completed</b> 09/15/2025
<b>Name of Provider or Supplier</b> Family Care Center	<b>Street Address, City, State</b> 1610 South Jefferson Ave, Mount Pleasant, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D0000</b>	The laboratory was found to be out of compliance with 42 CFR Part 493, Requirements for Laboratories as a result of a recertification survey completed on September 15, 2025. The following condition was not met: D6063 - 42 C.F.R. 493.1421 Condition: Laboratories performing moderate complexity testing; testing personnel;
<b>D6063</b>	<p>LABORATORY TESTING PERSONNEL CFR(s): 493.1421</p> <p>The laboratory must have a sufficient number of individuals who meet the qualification requirements of 493.1423, to perform the functions specified in 493.1425 for the volume and complexity of tests performed.</p> <p>This CONDITION is not met as evidenced by: Based on review of laboratory personnel files, laboratory documents, and confirmed in interview, the laboratory failed to ensure one of four new testing personnel had documentation to meet the education requirements to perform moderate complexity testing. See 6065.</p>
<b>D6065</b>	<p>TESTING PERSONNEL QUALIFICATIONS CFR(s): 493.1423(b)(1)(2)(3)(4)(i)</p> <p>(b) Meet one of the following requirements: (b)(1) Be a doctor of medicine or doctor of osteopathy licensed to practice medicine or osteopathy in the State in which the laboratory is located; or (b)(2) Have earned a doctoral, master's, or bachelor's degree in a chemical, biological, clinical or medical laboratory science, or medical technology, or nursing from an accredited institution; or (b)(3) Meet the requirements in 493.1405(b)(3)(i)(B), (b)(4)(i)(B), (b)(4)(i)(C) or (b)(5)(i)(B); or (b)(4) Have earned an associate degree in a chemical, biological, clinical or medical laboratory science, or medical laboratory technology or nursing from an accredited institution; or</p>

(b)(5) Be a high school graduate or equivalent and have successfully completed an official military medical laboratory procedures course of at least a duration of 50 weeks and have held the military enlisted occupational specialty of Medical Laboratory Specialist (Laboratory Technician); or (b)(6)(i) Have earned a high school diploma or equivalent; and

This STANDARD is not met as evidenced by:

Based on review of laboratory paperwork, laboratory procedures, laboratory personnel files, and confirmed in interview, the laboratory failed to ensure one of four new testing personnel had documentation to meet the education requirements found at 493.1423(b)(1) through 493.1423(b)(6) to perform moderate complexity testing. The findings included: 1. Review of the laboratory provided CMS-209 personnel form included four new testing personnel performing CBC testing on the Sysmex XP-300 hematology analyzer. 2. Review of laboratory personnel files did not include education documentation for the following testing personnel: Testing personnel (TP) 6: hire date November 2024, Sysmex training completed 11/21/2024. 3. Review of the laboratory document titled "Job Description and Performance Evaluation" signed by TP 6 on 1/30/2025, included the following qualification statement: "B. Qualifications: 1. Education/ Skills. High School diploma or equivalent ..." 4. In an interview on 9/15/2025 at 13:25, in the conference room, the laboratory manager confirmed TP 6 did not provide the educational documentation needed to meet the education qualifications to perform moderate complexity testing. Key: CMS: Centers for Medicare & Medicaid Services CBC: Complete blood count