

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 45D0921162	(X3) Date Survey Completed 08/20/2026
Name of Provider or Supplier Contemporary Family Medicine	Street Address, City, State 200 East Boothe Street Suite 100, Cleveland, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	An announced survey of the laboratory was conducted on 08/20/2026. The laboratory was found in substantial compliance with applicable CLIA regulations (42 CFR Part 493, Requirements for Laboratories) for the specialties/subspecialties for which it was surveyed. STANDARD LEVEL DEFICIENCIES were cited.
D5211	EVALUATION OF PROFICIENCY TESTING PERFORMANCE CFR(s): 493.1236(a) The laboratory must review and evaluate the results obtained on proficiency testing performed as specified in subpart H of this part. This STANDARD is not met as evidenced by: Based on review of American Proficiency Institute (API) instructions, laboratory's policies/procedures, proficiency testing (PT) records and staff interview, the laboratory failed to document unacceptable result evaluation for one of one RDW-SD (Hem-5S) unacceptable result from API 2025-Hematology/Coagulation 1st Event PT. Findings included: 1. Review of API instructions for 2025-Hematology/Coagulation 1st Event revealed: "Laboratories are responsible for documenting and performing corrective action for failures ..." 2. Review of laboratory's "Proficiency Survey Policy and Procedure Checklist" (approved my laboratory director on 08/13/2024) revealed: "Any test results that are out of acceptable limits must have remedial action performed" 3. Review of laboratory's PT records for 2025-Hematology/Coagulation 1st Event revealed the following unacceptable result did not have documentation of evaluation or corrective/remedial action: 2025 Hematology/Coagulation 1st Event Analyte: RDW-SD (Hem-5S) Sample: XE-04 Reported Result: 47.7 Expected result: 47.9-50.9 Performance: Unacceptable 4. In an interview on 08/20/2026 at 1020 hours in the laboratory, the facility's Office Manager (as indicated on submitted Entrance /Exit Conference document) stated that she was positive that the corrective action was

performed, but could not provide the required documentation, confirming the findings. Key: RDW-SD (Hem-5S) = Red cell distribution width - standard deviation (5-part differential hematology analyzer)