

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 45D0940439	(X3) Date Survey Completed 08/24/2020
Name of Provider or Supplier Cooper Institute Reproductive Laboratory	Street Address, City, State 7500 Beechnut St, # 308, Houston, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The following deficiencies are a result of a desk review of proficiency testing scores obtained from the national database and verified with the proficiency testing company. The facility was found to be out of compliance with the conditions of participation of the CLIA program The following CONDITION LEVEL DEFICIENCIES were found to be out of compliance: D2016 - 42 C.F.R. 493.803 Condition: Successful participation [proficiency testing] D6000 - 42 C.F.R. 493.1403 Condition: Laboratories performing moderate complexity testing; laboratory director;
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on a review of the CMS (Center for Medicare Services) national database and a</p>

	<p>proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2018-2020, it was determined the laboratory has not successfully participated in a proficiency testing program, for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. The laboratory did not successfully participate in the specialty of chemistry for the analyte Human chorionic gonadotropin (hCG).</p>
<p>D2098</p>	<p>ENDOCRINOLOGY CFR(s): 493.843(a)</p> <p>Failure to attain a score of at least 80 percent of acceptable responses for each analyte in each testing event is unsatisfactory analyte performance for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the CMS (Center for Medicare Services) national database and a proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019-2020, it was revealed the laboratory failed to achieve satisfactory performance (80% or greater) for the Human chorionic gonadotropin (hCG) analyte in 2 of 3 consecutive testing events. Findings were: 1. A review of the CMS (Center for Medicare Services) national database revealed the laboratory received a score of '0' for HCG. 2020 AAB 1st event 2020 AAB 2nd event 2. A proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019-2020 confirmed the laboratory received a score of '0' for hCG. 2020 AAB 1st event 2020 AAB 2nd event</p>
<p>D2099</p>	<p>ENDOCRINOLOGY CFR(s): 493.843(b)</p> <p>Failure to attain an overall testing event score of at least 80 percent is unsatisfactory performance.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the CMS (Center for Medicare Services) national database and a proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019-2020, it was revealed that the laboratory failed to attain an overall testing event score of at least 80 % for 2 of 3 Endocrinology events which constitutes unsatisfactory performance. Findings were: 1. A review of the CMS national proficiency testing database revealed a score of "0" for Endocrinology on the 1st and 2nd events of 2020 for this facility. 2. A proficiency desk review of proficiency testing records for 2019-2020 revealed the facility to attain an overall testing event score of at least 80 % for 2 of 3 Endocrinology events. 2020 AAB 1st event - 0% 2020 AAB 2nd event - 0%</p>
<p>D2100</p>	<p>ENDOCRINOLOGY CFR(s): 493.843(c)</p> <p>Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program</p>

within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3) The laboratory participated in the previous two proficiency testing events.

This STANDARD is not met as evidenced by:

Based on a review of the CMS (Center for Medicare Services) national database and a proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019 - 2020, it was revealed that the laboratory failed to participate in the 1st and 2nd endocrinology events of 2020. Findings were: 1. A review of the CMS national proficiency testing database revealed a score of "0" for the subspecialty of endocrinology on the 1st and 2nd events of 2020 for this facility. 2. A review of AAB PT records revealed the laboratory received a 0% for the subspecialty of endocrinology for the 2020-1st Chemistry and 2020-2nd event PT for "Failure to Participate." The PT summary was rated by the provider as unsatisfactory performance for all analytes for testing events 2020-1 and 2020-2 endocrinology.

D2107

ENDOCRINOLOGY

CFR(s): 493.843(f)

Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a review of the CMS (Center for Medicare Services) national database and a proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019-2020, it was revealed the laboratory failed to achieve satisfactory performance (80% or greater) for the HCG (Human chorionic gonadotropin) analytes in 2 of 3 consecutive testing events. Findings were: 1. A review of the CMS national proficiency testing database revealed a score of "0" in 2 of 3 consecutive testing events for the HCG analyte. 2020 AAB 1st Chemistry event 2020 AAB 2nd Chemistry event 2. A proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019-2020 confirmed that the laboratory received an endocrinology score of 0% in 2 of 3 consecutive testing events for the HCG analyte. 2020 AAB 1st Chemistry event 2020 AAB 2nd Chemistry event

D2108

ENDOCRINOLOGY

CFR(s): 493.843(g)

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a review of the CMS (Center for Medicare Services) national database and a proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019-2020, it was revealed the laboratory failed to achieve an overall testing event score of satisfactory performance (80% or greater) for 2 of 3 consecutive testing events for the subspecialty of Endocrinology. Two out of three

	<p>overall testing event scores of unsatisfactory performance results in unsuccessful PT performance. Findings were: 1. A review of the CMS national proficiency testing database revealed a score of "0" for subspecialty of Endocrinology for the 2020 AAB Chemistry 1st and 2nd events. 2. A proficiency desk review of the American Board of Bioanalysts (AAB) proficiency testing records from 2019-2020 confirmed that the laboratory received an Endocrinology score of 0% for the 2020 AAB Chemistry 1st and 2nd events.</p>
<p>D6000</p>	<p>MODERATE COMPLEXITY LABORATORY DIRECTOR CFR(s): 493.1403</p> <p>The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart.</p> <p>This CONDITION is not met as evidenced by: Based on a desk review of laboratory proficiency testing performance it was revealed that the laboratory director failed to provide overall management and direction of the laboratory services. Findings were: 1. A review of the laboratory proficiency testing results revealed that the laboratory director failed to ensure that the laboratory participated successfully. (refer to D6016) By not providing overall management and direction of the laboratory, the laboratory director could not ensure the accuracy or reliability of all laboratory services provided by the facility.</p>
<p>D6016</p>	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(i)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(i) Ensure that the proficiency testing samples are tested as required under Subpart H of this part;</p> <p>This STANDARD is not met as evidenced by: Based on a desk review of proficiency testing results it was revealed that the laboratory director failed to ensure the overall quality of the laboratory services provided. The laboratory director failed to ensure successful participation in an approved proficiency testing program. (refer to D2108, D2107)</p>