

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 45D0952385	(X3) Date Survey Completed 08/31/2020
Name of Provider or Supplier Family Care And Minor Emergency Center Pa	Street Address, City, State 1202 E Sonterra Blvd, San Antonio, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The following deficiencies are a result of a desk review of proficiency testing scores obtained from the Casper 155 database and verified with the proficiency testing company, American Proficiency Institute (API). The facility was found to be out of compliance with the conditions of participation of the CLIA program. The following CONDITION LEVEL DEFICIENCIES were found to be out of compliance: 493.803 successful participation in a proficiency testing program 493.1403 laboratories performing moderate complexity testing; laboratory director
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on a desk review of proficiency testing records obtained from the Casper 155</p>

	<p>Report and verified with the proficiency testing company, American Proficiency Institute (API), it was determined the laboratory had not successfully participated in a proficiency testing program approved by HHS, for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. The laboratory did not successfully participate in the specialty of bacteriology (refer to D2028).</p>
<p>D2021</p>	<p>BACTERIOLOGY CFR(s): 493.823(b)</p> <p>Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3) The laboratory participated in the previous two proficiency testing events.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Casper 155 Report and verified with the proficiency testing company (API), the laboratory failed to participate in two consecutive events resulting in a score of zero. The findings were: 1. 2020 (event 1) - laboratory scored 0% (*API reported: no nonroutine scores for this provider) 2. 2020 (event 2) - laboratory scored 0% (*API reported: no nonroutine scores for this provider)</p>
<p>D2028</p>	<p>BACTERIOLOGY CFR(s): 493.823(e)</p> <p>Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Casper 155 Report and verified with the proficiency testing company (API), the laboratory failed to achieve an overall testing event score for 2 of 2 consecutive testing events which results in unsuccessful performance. The findings were: 1. 2020 (event 1) - laboratory scored 0% 2. 2020 (event 2) - laboratory scored 0%</p>
<p>D2039</p>	<p>MYCOLOGY CFR(s): 493.827(b)</p> <p>Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3)The laboratory participated in the previous two</p>

	<p>proficiency testing events.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Casper 155 Report and verified with the proficiency testing company (API), the laboratory failed to participate in two consecutive events resulting in a score of zero. The findings were: 1. 2020 (event 1) - laboratory scored 0% (*API reported: no nonroutine scores for this provider) 2. 2020 (event 2) - laboratory scored 0% (*API reported: no nonroutine scores for this provider)</p>
D2046	<p>MYCOLOGY CFR(s): 493.827(e)</p> <p>Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Casper 155 Report and verified with the proficiency testing company (API), the laboratory failed to achieve an overall testing event score for 2 of 2 consecutive testing events which results in unsuccessful performance. The findings were: 1. 2020 (event 1) - laboratory scored 0% 2. 2020 (event 2) - laboratory scored 0%</p>
D2048	<p>PARASITOLOGY CFR(s): 493.829(b)</p> <p>Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3) The laboratory participated in the previous two proficiency testing events.</p> <p>This STANDARD is not met as evidenced by: Based on review of the Casper 155 Report and verified with the proficiency testing company (API), the laboratory failed to participate in two consecutive events resulting in a score of zero. The findings were: 1. 2020 (event 1) - laboratory scored 0% (*API reported: no nonroutine scores for this provider) 2. 2020 (event 2) - laboratory scored 0% (*API reported: no nonroutine scores for this provider)</p>
D2055	<p>PARASITOLOGY CFR(s): 493.829(e)</p> <p>Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.</p>

	<p>This STANDARD is not met as evidenced by: Based on review of the Casper 155 Report and verified with the proficiency testing company (API), the laboratory failed to achieve an overall testing event score for 2 of 2 consecutive testing events which results in unsuccessful performance. The findings were: 1. 2020 (event 1) - laboratory scored 0% 2. 2020 (event 2) - laboratory scored 0%</p>
D6000	<p>MODERATE COMPLEXITY LABORATORY DIRECTOR CFR(s): 493.1403</p> <p>The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart.</p> <p>This CONDITION is not met as evidenced by: Based on a desk review of laboratory proficiency testing performance it was revealed that the laboratory director failed to provide overall management and direction of the laboratory services. Refer to D6016</p>
D6016	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(i)</p> <p>The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(i) Ensure that the proficiency testing samples are tested as required under Subpart H of this part;</p> <p>This STANDARD is not met as evidenced by: Based on a desk review of proficiency testing results it was revealed that the laboratory director failed to ensure the overall quality of the laboratory services provided. The laboratory director failed to ensure successful participation in a HHS approved proficiency testing program (refer to D2028).</p>