

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 45D0968944	(X3) Date Survey Completed 07/14/2022
Name of Provider or Supplier Mycare Medical Of Texas, Pllc	Street Address, City, State 1002 West Sam Houston Suite 4, Pharr, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's policies, review of patient test records, and staff interview, it was revealed the laboratory failed to follow its own policy for addressing flags on complete blood count (CBC) results for 4 of 30 patient results reviewed from June 1, 2022 to July 13, 2022. The findings include: 1. A review of the laboratory's policy titled "Actions Protocol for WBC Differential FLAGS" (signed by the laboratory director on 12/20/2020) stated: "...If the flags persist, then send an EDTA tube that may be transported for testing at a reference laboratory." and; "Alternate Action: The auto diff section exhibiting the flags may be blocked off and not reported. The provider will make assessment of the patient without that portion of the report only using the hemogram parameters." 2. A sampling of 30 patient test results from June 1, 2022 to July 13,2022 identified the following patient results with flags for which the laboratory did not have documentation of sending out to the reference laboratory or crossing out the flags prior to their release to the healthcare provider according to its own policy: a) test date: 06-15-2022 Sequence #: 80 Patient initials: RM Flagged results: GRA %: OM MID %: OM LYM%: OM GRAN: OM MID: OM LYM: OM b) a) test date: 07-06-2022 Sequence #: 1495 Patient initials: CG Flagged results: GRA %: BD MID %: BD LYM%: BD GRAN: BD MID: BD LYM: BD c) a) test date: 07/07/2022 Sequence #: 1553 Patient initials: MG Flagged results: GRA %: BD MID %: BD LYM%: BD GRAN: BD MID: BD LYM: BD d) a) test date: 07-07-2022 Sequence #: 1596 Patient initials: JV Flagged results: GRA %: BD MID %: BD LYM%: BD GRAN: BD MID: BD LYM: BD 3. An interview with the technical</p>

consultant on 07/14/2022 at 10:30 hours in the conference room - after her review of the records- confirmed the findings. Key: WBC - white blood cell EDTA - ethylenediaminetetraacetic acid