

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 45D1065032	<b>(X3) Date Survey Completed</b> 07/09/2020
<b>Name of Provider or Supplier</b> Fem Centre	<b>Street Address, City, State</b> 6221 Colleyville Blvd, Suite 100, Colleyville, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D0000</b>	The following deficiencies are a result of a desk review of proficiency testing scores obtained from the CMS (Centers for Medicare and Medicaid Services) national database and verified with the proficiency testing company, College of American Pathologists (CAP). The facility was found to be out of compliance with the conditions of participation of the CLIA program. The following CONDITION LEVEL DEFICIENCIES were found to be out of compliance: 493.803 Successful participation in a proficiency testing program 493.1403 Laboratory Director, Moderate Complexity
<b>D2016</b>	<p><b>SUCCESSFUL PARTICIPATION</b> CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by:</p>

	<p>Based on a desk review of proficiency testing records, it was determined the laboratory had not successfully participated in a proficiency testing program approved by HHS, for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. The laboratory did not successfully participate in the specialty of Endocrinology for the Triiodothyronine analyte. Refer to D2107.</p>
<p><b>D2098</b></p>	<p><b>ENDOCRINOLOGY</b> CFR(s): 493.843(a)</p> <p>Failure to attain a score of at least 80 percent of acceptable responses for each analyte in each testing event is unsatisfactory analyte performance for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the CMS (Center for Medicare and Medicaid Services) national database and a proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020, it was revealed the laboratory failed to attain a satisfactory score of at least 80% of acceptable responses for Triiodothyronine analyte in the specialty of Endocrinology. Findings included: 1. A review of the CMS (Center for Medicare and Medicaid Services) 0155 report revealed the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an unsatisfactory score 0% for Triiodothyronine CAP K-A 2020 Ligand General - 1st Event laboratory received an unsatisfactory score of 0% for Triiodothyronine 2. A proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020 confirmed the laboratory received the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an unsatisfactory score 0% for Triiodothyronine CAP K-A 2020 Ligand General - 1st Event laboratory received an unsatisfactory score of 0% for Triiodothyronine</p>
<p><b>D2099</b></p>	<p><b>ENDOCRINOLOGY</b> CFR(s): 493.843(b)</p> <p>Failure to attain an overall testing event score of at least 80 percent is unsatisfactory performance.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the CMS (Center for Medicare Services) national database and a proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020, it was revealed the laboratory failed to attain a satisfactory score of at least 80% for the overall event in the specialty of Endocrinology. Findings included: 1. A review of the CMS (Center for Medicare and Medicaid Services) 0155 report revealed the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an overall unsatisfactory score 75% for Endocrinology. CAP K-A 2020 Ligand General - 1st Event laboratory received an overall unsatisfactory score of 70% for Endocrinology. 2. A proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020 confirmed the laboratory received the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an overall unsatisfactory score 75% for Endocrinology. CAP K-A 2020 Ligand General - 1st Event laboratory received an overall unsatisfactory score of 70% for Endocrinology.</p>
<p><b>D2107</b></p>	<p><b>ENDOCRINOLOGY</b></p>

CFR(s): 493.843(f)

Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a review of the CMS (Center for Medicare and Medicaid Services) national database and a proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020, it was determined that the laboratory failed to achieve satisfactory performance (80% or greater) for the same analyte in two out of three consecutive testing events. The laboratory failed to achieve satisfactory performance in the specialty of Endocrinology for the analyte Triiodothyronine. Two out of three unsatisfactory scores result in unsuccessful Proficiency Testing (PT) performance. Findings included: 1. A review of the CMS (Center for Medicare and Medicaid Services) 0155 report revealed the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an unsatisfactory score 0% for Triiodothyronine CAP K-A 2020 Ligand General - 1st Event laboratory received an unsatisfactory score of 0% for Triiodothyronine 2. A proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020 confirmed the laboratory received the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an unsatisfactory score 0% for Triiodothyronine CAP K-A 2020 Ligand General - 1st Event laboratory received an unsatisfactory score of 0% for Triiodothyronine

**D2108**

**ENDOCRINOLOGY**

CFR(s): 493.843(g)

Failure to achieve an overall testing event score of satisfactory performance for two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on a review of the CMS (Center for Medicare and Medicaid Services) national database and a proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020, it was determined the laboratory failed to achieve satisfactory performance (80% or greater) for the same testing event in two consecutive testing events or two out of three consecutive testing events in the specialty of Endocrinology. Two out of three unsatisfactory scores result in unsuccessful PT performance. Findings included: 1. A review of the CMS (Center for Medicare and Medicaid Services) 0155 report revealed the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an overall unsatisfactory score 75% for Endocrinology. CAP K-A 2020 Ligand General - 1st Event laboratory received an overall unsatisfactory score of 70% for Endocrinology. 2. A proficiency desk review of the College of American Pathologists (CAP) proficiency testing records from 2019-2020 confirmed the laboratory received the following results: CAP K-C 2019 Ligand General - 3rd Event laboratory received an overall unsatisfactory score 75% for Endocrinology. CAP K-A 2020 Ligand General - 1st Event laboratory received an overall unsatisfactory score of 70% for Endocrinology.

**D6000**

**MODERATE COMPLEXITY LABORATORY DIRECTOR**

CFR(s): 493.1403

The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart.

This CONDITION is not met as evidenced by:

Based on a desk review of laboratory proficiency testing performance it was revealed that the laboratory director failed to provide overall management and direction of the laboratory services. Refer to D6016.

**D6016**

**LABORATORY DIRECTOR RESPONSIBILITIES**

CFR(s): 493.1407(e)(4)(i)

The laboratory director is responsible for the overall operation and administration of the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(i) Ensure that the proficiency testing samples are tested as required under Subpart H of this part;

This STANDARD is not met as evidenced by:

Based on a desk review of proficiency testing results it was revealed that the laboratory director failed to ensure the overall quality of the laboratory services provided. The laboratory director failed to ensure successful participation in a HHS approved proficiency testing program. Refer to D2107 and D2108.