

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 45D1081814	(X3) Date Survey Completed 11/29/2018
Name of Provider or Supplier Q Med Laboratory Llc	Street Address, City, State 11355 Montwood Suite E, El Paso, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	<p>The following deficiencies are a result of a desk review of proficiency testing scores obtained from the CMS (Center for Medicare Services) national database and verified with the proficiency testing company, American Association of Bioanalysts (AAB). The facility was found to be out of compliance with the conditions of participation of the CLIA program. The following CONDITION LEVEL DEFICIENCIES were found to be out of compliance: 493.803 successful participation in a proficiency testing program 493.1403 laboratories performing moderate complexity testing; laboratory director</p>
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by:</p>

	<p>Based on a desk review of proficiency testing records obtained from the CMS (Center for Medicare Services) national database and verified with the proficiency testing company, American Association of Bioanalysts (AAB), it was determined the laboratory had not successfully participated in a proficiency testing program approved by HHS, for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. The laboratory did not successfully participate in the specialty of chemistry for the analyte Blood Urea Nitrogen (BUN). Refer to D2096.</p>
<p>D2087</p>	<p>ROUTINE CHEMISTRY CFR(s): 493.841(a)</p> <p>Failure to attain a score of at least 80 percent of acceptable responses for each analyte in each testing event is unsatisfactory analyte performance for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based on a proficiency testing desk review of CMS form 155 and AAB records found the laboratory failed to attain a score of at least 80% of acceptable responses for each analyte in the subspecialty of chemistry for the analyte blood urea nitrogen (BUN). Findings: 1. AAB 2018 - 2nd event the laboratory received an unsatisfactory score of 40% for BUN.</p>
<p>D2089</p>	<p>ROUTINE CHEMISTRY CFR(s): 493.841(c)</p> <p>Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3)The laboratory participated in the previous two proficiency testing events.</p> <p>This STANDARD is not met as evidenced by: Review of the CMS report 155 and AAB proficiency testing records found that the laboratory failed to participate in the 2016-2nd Testing Event resulting in a score of 0% for the all analytes in the speciality of Chemistry, constituting unsatisfactory performance. Findings: 1. AAB 2018 - 3rd event reported No Data Received resulting in the following unsatisfactory scores: Routine Chemistry event 0% Alanine aminotransferase ALT 0% Albumin 0% Alkaline Phosphatase 0% Aspartate aminotransferase AST 0% Bilirubin Total 0% Calcium 0% Total Cholesterol 0% Cholesterol HDL 0% Creatinine 0% Glucose 0% Potassium 0% Sodium 0% Total Protein 0% Triglycerides 0% Blood Urea Nitrogen BUN 0%</p>
<p>D2093</p>	<p>ROUTINE CHEMISTRY CFR(s): 493.841(d)</p> <p>Failure to return proficiency testing results to the proficiency testing program within the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event.</p>

	<p>This STANDARD is not met as evidenced by: Based on a review of proficiency testing records it was revealed that the laboratory failed to return all proficiency testing results to the proficiency testing program within the time frame specified by the program. for the speciality of chemistry. Findings were: 1. AAB - 3rd event. the laboratory received an unsatisfactory result of 0% for the chemistry testing event..</p>
D2096	<p>ROUTINE CHEMISTRY CFR(s): 493.841(f)</p> <p>Failure to achieve satisfactory performance for the same analyte or test in two consecutive testing events or two out of three consecutive testing events is unsuccessful performance.</p> <p>This STANDARD is not met as evidenced by: Based on desk review of proficiency testing records, it was determined the laboratory failed to achieve satisfactory performance (80% or greater) for the same analyte in two consecutive testing events or two out of three consecutive testing events in the specialty of Chemistry for the analyte blood urea nitrogen (BUN). Two out of three unsatisfactory scores results in unsuccessful PT performance. Findings: 1. AAB 2018 - 2nd event the laboratory received an unacceptable score of 40% for BUN. 2. AAB 2018 - 3rd event the laboratory received an unacceptable score of 0% for BUN.</p>
D2098	<p>ENDOCRINOLOGY CFR(s): 493.843(a)</p> <p>Failure to attain a score of at least 80 percent of acceptable responses for each analyte in each testing event is unsatisfactory analyte performance for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the laboratory's AAB endocrinology proficiency testing (PT) results it was revealed that the laboratory failed to attain a satisfactory score (80% or greater) for the analyte of human chronic gonadatropin (HCG) the first testing event of 2015. Findings: 1. AAB 2015 - 1st event the laboratory received an unsatisfactory score of 0 % for HCG.</p>
D2099	<p>ENDOCRINOLOGY CFR(s): 493.843(b)</p> <p>Failure to attain an overall testing event score of at least 80 percent is unsatisfactory performance.</p> <p>This STANDARD is not met as evidenced by: Based on the review the CMS 155 report and AAB proficiency testing records found the laboratory failed to attain a satisfactory score of at least 80% for the overall event in the speciality of Endocrinology. Findings: 1. AAB 2015 - 1st event the laboratory received an event score of 66 % for Endocrinology.</p>

<p>D2100</p>	<p>ENDOCRINOLOGY CFR(s): 493.843(c)</p> <p>Failure to participate in a testing event is unsatisfactory performance and results in a score of 0 for the testing event. Consideration may be given to those laboratories failing to participate in a testing event only if-- (1) Patient testing was suspended during the time frame allotted for testing and reporting proficiency testing results; (2) The laboratory notifies the inspecting agency and the proficiency testing program within the time frame for submitting proficiency testing results of the suspension of patient testing and the circumstances associated with failure to perform tests on proficiency testing samples; and (3) The laboratory participated in the previous two proficiency testing events.</p> <p>This STANDARD is not met as evidenced by: Review of the CMS report 155 and proficiency testing records found that the laboratory failed to participate in the 2018 3rd Testing Event for Endocrinology, resulting in a score of 0% for all regulated analytes for the speciality of Endocrinology, constituting unsatisfactory performance. Findings: 1. Laboratory received the following unsatisfactory scores from AAB 2018 - 3rd event: Thyroid Stimulating Hormone TSH - 0%</p>
<p>D2104</p>	<p>ENDOCRINOLOGY CFR(s): 493.843(d)</p> <p>Failure to return proficiency testing results to the proficiency testing program within the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based upon a review of AAB proficiency records it was found the lab failed to return a proficiency testing event on time resulting unsatisfactory performance and a zero score. Findings: 1. AAB 2018 - 3rd event the laboratory received an unsatisfactory score of 0% for endocrinology event.</p>
<p>D6000</p>	<p>MODERATE COMPLEXITY LABORATORY DIRECTOR CFR(s): 493.1403</p> <p>The laboratory must have a director who meets the qualification requirements of 493.1405 of this subpart and provides overall management and direction in accordance with 493.1407 of this subpart.</p> <p>This CONDITION is not met as evidenced by: Based on a desk review of laboratory proficiency testing performance it was revealed that the laboratory director failed to provide overall management and direction of the laboratory services. Refer to D6016</p>
<p>D6016</p>	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1407(e)(4)(i)</p> <p>The laboratory director is responsible for the overall operation and administration of</p>

the laboratory, including the employment of personnel who are competent to perform test procedures, and record and report test results promptly, accurate, and proficiently and for assuring compliance with the applicable regulations. (e) The laboratory director must-- (e)(4)(i) Ensure that the proficiency testing samples are tested as required under Subpart H of this part;

This STANDARD is not met as evidenced by:

Based on a desk review of proficiency testing results it was revealed that the laboratory director failed to ensure the overall quality of the laboratory services provided. The laboratory director failed to ensure successful participation in a HHS approved proficiency testing program. Refer to D2096