

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 45D1088854	(X3) Date Survey Completed 04/21/2026
Name of Provider or Supplier The Hospital At Westlake 360	Street Address, City, State 5656 Bee Cave Road Bldg L 2nd Floor, Austin, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	The Hospital at Westlake 360 laboratory was found to be in compliance with the Conditions of the CLIA regulations found at 42 CFR 493.1 through 493.1780, CLIA requirements for laboratories as a result of a recertification survey on April 14, 2026 and recertification is recommended. Standard level deficiency was cited.
D5413	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(b)</p> <p>(b) The laboratory must define criteria for those conditions that are essential for proper storage of reagents and specimens, accurate and reliable test system operation, and test result reporting. The criteria must be consistent with the manufacturer's instructions, if provided. These conditions must be monitored and documented and, if applicable, include the following: (b)(1) Water quality. (b)(2) Temperature. (b)(3) Humidity. (b)(4) Protection of equipment and instruments from fluctuations and interruptions in electrical current that adversely affect patient test results and test reports.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's policy and procedure, temperature logs, and interview, the laboratory failed to document corrective action when the room temperature exceeded 18-24 degrees Celsius (C) for 7 of 17 days reviewed from November 2025 to March 2026. Findings follow. A. The laboratory's policy and procedure was requested on April 15, 2026 at 1120 hours but not provided. B. Review of the Daily Temperature Log from 11/01/2025 - 03/31/2026 showed a room temperature criteria of 18-24 Celsius. The log compared to the Charge to Charge Log showed the temperature was exceeded on the following dates without documentation of corrective action in the laboratory: Date Temperate in Degrees Celsius 1. 02/06 /2026 25 2. 02/08/2026 27 3. 03/04/2026 25 4. 03/05/2026 25 5. 03/10/2026 25 6. 03 /18/2026 25 7. 03/19/2026 25 C. Interview with the General Supervisor on April 15, 2026 at 1040 hours in the office confirmed the findings.</p>