

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  45D2087705	<b>(X3) Date Survey Completed</b>  10/22/2025
<b>Name of Provider or Supplier</b>  Alamo Heights Complete Care	<b>Street Address, City, State</b>  6496 N New Braunfels Ave, San Antonio, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D0000</b>	The laboratory was found to be in compliance with 42 CFR Part 493, Requirements for Laboratories as a result of a recertification survey completed on October 22, 2025.
<b>D5545</b>	<p>HEMATOLOGY CFR(s): 493.1269(b)(d)</p> <p>(b) For all nonmanual coagulation test systems, the laboratory must include two levels of control material each 8 hours of operation and each time a reagent is changed.</p> <p>This STANDARD is not met as evidenced by: Based on review of laboratory quality control (QC) worksheets and reminders, QC records, laboratory patient records, and confirmed in interview, the laboratory failed to run two levels of D-Dimer QC on the Quidel Triage analyzer, before patient testing occurred for two of twelve patients reviewed in August 2025. The findings included: 1 . Review of the laboratory quality control (QC) worksheets for D-Dimer coagulation testing on the Triage analyzer, included the following statement at the top of the page: "Run QC EVERY 8 hrs (+/- 15 minutes) for a 24 hr period." 2. Surveyor observed, in the laboratory, the following reminder attached to a white board above the Quidel Triage analyzer: "D Dimer QC Every 8 Hours You must run QC, on D-Dimer, before every PT (patient) test, if one has not been done in the last 8 hours." 3. Review of laboratory QC records and the laboratory "Laboratory Master Specimen Log" from August 1, 2025, through August 20, 2025, included eight days where patient D-Dimer testing occurred to include the following day where QC had not been performed within an 8-hour window prior to patient testing: August 10, 2025 Account Number 24703-1 2393-1 4. In an interview on 10/22/2025 at 16:00, in the laboratory, the technical consultant confirmed D-Dimer QC had not been performed prior to patient testing on August 10, 2025.</p>