

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 45D2104701	(X3) Date Survey Completed 10/17/2024
Name of Provider or Supplier Complete Emergency Care La Vernia Llc	Street Address, City, State 102 S Fm 1346, Suite 2, La Vernia, TX	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5401	<p>PROCEDURE MANUAL CFR(s): 493.1251(a)</p> <p>A written procedures manual for all tests, assays, and examinations performed by the laboratory must be available to, and followed by, laboratory personnel. Textbooks may supplement but not replace the laboratory's written procedures for testing or examining specimens.</p> <p>This STANDARD is not met as evidenced by: Based on review of the laboratory's procedures, review of patient test records from 09/30/2024 to 10/14/2024, and staff interview, the laboratory failed to have documentation of following its policy for addressing flags on 5 of 5 platelet results. The findings included: 1. The laboratory's procedure titled "CBC Sysmex XP-300" (effective 10/21/2021) under the section titled "Platelet Flags" stated: "Any platelet count >50 with AG flags will be repeated on the original properly obtained and well mixed sample. The platelet count will be reported as usual if the AG Flag disappears and a similar platelet count results is obtained upon repeat analysis... (If the flag repeats) The original platelet results should be masked before providing the physician with the CBC results." 2. A review of the patient test records from 09/30/2024 to 10/14/2024 identified 5 of 5 flagged platelet results reported to the provided without being masked as required by the laboratory's procedure. They were: Date: 09/30/2024 Sample ID: 093009 Date: 10/02/2024 Sample ID: 100202 Date: 10/05/2024 Sample ID: 100501 Date: 10/08/2024 Sample ID: 100804 Date: 10/14/2024 Sample ID: 101413 3. The technical consultant confirmed the findings in an interview conducted on 10/17/2024 at 1130 hours in the break room. Key CBC - complete blood count ID - identification</p>