

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 46D0668450	(X3) Date Survey Completed 04/13/2026
Name of Provider or Supplier Willow Creek Pediatrics	Street Address, City, State 7138 S 2000 E Ste 106, Salt Lake City, UT	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5413	<p>TEST SYSTEMS, EQUIPMENT, INSTRUMENTS, REAGENT CFR(s): 493.1252(b)</p> <p>(b) The laboratory must define criteria for those conditions that are essential for proper storage of reagents and specimens, accurate and reliable test system operation, and test result reporting. The criteria must be consistent with the manufacturer's instructions, if provided. These conditions must be monitored and documented and, if applicable, include the following: (b)(1) Water quality. (b)(2) Temperature. (b)(3) Humidity. (b)(4) Protection of equipment and instruments from fluctuations and interruptions in electrical current that adversely affect patient test results and test reports.</p> <p>This STANDARD is not met as evidenced by: Based on record review and interview with Testing Personnel #1 (TP#1), the laboratory failed to follow the laboratory's procedure to monitor and record room temperature. The laboratory performs 357 routine chemistry tests a year. Findings include: 1. During laboratory record review, the laboratory failed to provide records of ambient room temperature readings. 2. Interview with TP#1 on 4/13/2026 at 12:55 PM, confirmed the laboratory did not monitor or record the laboratory temperature since the last survey on 7/9/2024. 3. Review of the 'General Maintenance Program' procedure revealed the laboratory staff failed to follow their procedure as stated: 'Record temperatures on a daily basis.'</p>
D6046	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(8)</p> <p>(b)(8) Evaluating the competency of all testing personnel and assuring that the staff maintain their competency to perform test procedures and report test results promptly, accurately and proficiently. The procedures for evaluation of the competency of the staff must include, but are not limited to--</p>

This STANDARD is not met as evidenced by:

Based on lack of documentation, and interview with Testing Personnel #1 (TP#1), the technical consultant failed to evaluate the competency of 1 of 14 employees performing routine chemistry testing. The laboratory performs 357 routine chemistry tests a year. Findings include: 1. Record review revealed the technical consultant failed to document and perform competency assessment for 1 of 14 testing personnel performing routine chemistry testing on the Abbott Piccolo instrument. 2. In an interview on 4/13/2026 at approximately 11:40 AM, TP#1 confirmed that the technical consultant failed to document and perform competency assessment for 1 of 14 testing personnel performing routine chemistry testing on the Abbott Piccolo instrument.