

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b> 46D0865203	<b>(X3) Date Survey Completed</b> 08/16/2021
<b>Name of Provider or Supplier</b> Cottontree Family Practice	<b>Street Address, City, State</b> 2230 N University Pkwy #1a, Provo, UT	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D2016</b>	<p><b>SUCCESSFUL PARTICIPATION</b> CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on American Proficiency Institute (API) performance summary review and confirmation from laboratory practice manager on 8/16/2021, the laboratory failed to achieve successful participation in two consecutive events for HCG Endocrinology proficiency testing performance. (See D2104).</p>
<b>D2104</b>	<p><b>ENDOCRINOLOGY</b> CFR(s): 493.843(d)</p> <p>Failure to return proficiency testing results to the proficiency testing program within</p>

the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event.

This STANDARD is not met as evidenced by:

Based on American Proficiency Institute (API) performance summary review and confirmation by laboratory manager on 8/16/21, the laboratory failed to submit proficiency testing (PT) results to the proficiency testing program (API) within the time frame specified for two consecutive PT events for HCG Endocrinology. Findings include: 1. API summary report included documentation that the laboratory failed HCG Endocrinology in two consecutive events (first and second PT testing events of 2021), with scores of 0% and 0%. 2. API summary report included a note for both the first and second PT testing events of 2021 of "failure to participate". 3. Laboratory manager confirmed via email on 8/16/21 that PT testing results were not submitted to API before the closing date.