

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 46D0991303	(X3) Date Survey Completed 04/11/2022
Name of Provider or Supplier Orem Family Medicine	Street Address, City, State 173 N 400 W Ste C-11, Orem, UT	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D2009	<p>TESTING OF PROFICIENCY TESTING SAMPLES CFR(s): 493.801(b)(1)</p> <p>The individual testing or examining the samples and the laboratory director must attest to the routine integration of the samples into the patient workload using the laboratory's routine methods.</p> <p>This STANDARD is not met as evidenced by: Based on record review of proficiency testing performance evaluations and interview with the back office manager, the laboratory failed to attest that proficiency testing samples were tested in the same manner as patient specimens, for 1 of 2 proficiency testing performance evaluations. Findings include: 1. A review of the proficiency testing performance evaluations on 4/11/22 at 11:30 am revealed that the laboratory director or designee failed to sign the attestation statement for the American Proficiency Institute (API) 2021 Microbiology - 3rd event. 2. In an interview on 4/11/22 at 11:40 am, the back office manager confirmed that the laboratory director or designee failed to sign the attestation statement.</p>
D6054	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9)</p> <p>The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least annually, after the first year.</p> <p>This STANDARD is not met as evidenced by: Based on a review of personnel competency assessments and interview with the back office manager, the laboratory failed to maintain documentation of annual competency for 1 of 12 testing personnel responsible for moderate complexity testing.</p>

Findings include: 1. A review of personnel competency assessments on 4/11/22 at 12:00 pm, revealed that documentation for TP1, at time of survey, was not available for the years 2020 or 2021. 2. In an interview on 4/11/22 at 12:05 pm, the back office manager confirmed that annual competency assessment documentation was not available for TP1 for the years 2020 or 2021.