Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 49D0226649	(X3) Date Survey Completed 10/02/2025
Name of Provider or Supplier Dominion Medical Associates Inc	**Street Address, City, State** 304 East Leigh Street - 1st Floor, Richmond, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5203	SPECIMEN IDENTIFICATION AND INTEGRITY CFR(s): 493.1232 The laboratory must establish and follow written policies and procedures that ensure positive identification and optimum integrity of a patient's specimen from the time of collection or receipt of the specimen through completion of testing and reporting of results. This STANDARD is not met as evidenced by: Based on observation, review of policies, and interviews, the laboratory failed to follow their protocol for labeling patient blood samples for two (2) of 2 patient samples, a total of six (6) blood tubes, received in the laboratory as noted on October 1, 2025. Findings include: 1. During an unannounced follow up survey on 10/1/25 at 1 PM, the inspector observed the phlebotomist tech place 2 plastic cups on the chemistry countertop, each cup containing: two gold top serum separator tubes (SST) and one purple top anti-coagulant ethylenediaminetetraacetic acid (EDTA) tube. The inspector noted that the 6 vacutainer tubes contained blood samples but were not labeled with patient identifiers. The inspector noted that the plastic cups had names and dates handwritten on the outside of each cup. 2. The inspector inquired regarding the protocol for specimen labeling and how the laboratory would properly identify the samples if the cups were to be accidentally knocked over or dropped prior to analysis. The phlebotomist stated on 10/1/25 at 1:30 PM, "Sometimes when busy, I draw blood and put the tubes in cups until I can get time to print the patient labels to place on the tubes. I label the plastic cups." 3. Review of procedures on 10/1/25 at 2 PM revealed: Dominion Medical Blood Collection and Labeling Protocol that stated, "To avoid incorrect identification, apply the patient adhesive label with identifying information onto the sample in the presence of the patient. Each specimen must be labeled with patient's full name, date of birth, medical record number, date and time of collection. Confirm the identification in the presence of the patient. Transport/process the specimen as required and store properly." Reference Laboratory procedures revealed a

	protocol (titled: LabCorp Introduction to Specimen Collection) that stated, "All primary specimen containers/tubes must be labeled at the time of the collection. All specimens should be labeled in the presence of the patient." 4. An interview with the primary tech on 10/2/25 at 10:30 AM confirmed the above findings. The inspector inquired regarding phlebotomy training for patient collection/sample labeling and specimen rejection protocols for unlabeled blood tubes. The primary lead tech stated, "We review specimen labeling protocols with the phlebotomy staff. They are instructed to label all tubes at the time of draw in presence of the patient."