Statement of Deficiencies	**(X1) Provider/Supplier/CLIA Identification Number** 49D0231758	**(X3) Date Survey Completed** 06/21/2023
Name of Provider or Supplier Carilion Clinic Family Medicine - Dublin	**Street Address, City, State** 118 Broad Street, Dublin, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	**Summary Statement of Deficiencies**
D0000	An announced CLIA Recertification survey was conducted at the Carilion Clinic Family Medicine Dublin on 06/21/23 by the Virginia Department of Health's Office of Licensure and Certification. The laboratory was surveyed under 42 CFR part 493 CLIA Requirements. Specific deficiencies cited are as follows:
D5429	MAINTENANCE AND FUNCTION CHECKS CFR(s): 493.1254(a)(1) For unmodified manufacturer's equipment, instruments, or test systems, the laboratory must perform and document maintenance as defined by the manufacturer and with at least the frequency specified by the manufacturer. This STANDARD is not met as evidenced by: Based on the review of the manufacturer operator's guide, lack of documentation, and interview, the lab failed to perform and document the monthly maintenance for the hematology analyzer for four of ten months reviewed. Dates of review include 09/01 /22 up to date of survey on 06/21/23. Findings include: 1. Review of the manufacturer operator's guide revealed instructions for performing monthly cleaning procedures utilizing the Boule Cleaning Kit (cleaning procedure and clot prevention) listed under "Section 8: Cleaning, Maintenance & Transport", "8.2 Monthly Cleaning". 2. Review of the available maintenance records for the Medonic M-series analyzer revealed lack of documentation of the performance of the monthly maintenance for four of 10 months reviewed from 09/01/22 up to date of survey on 06/21/23: December 2022, February-April 2023. The inspector requested to review aforementioned documents. The documents were not available for review. Note- the laboratory temporarily suspended testing in the subspecialty of hematology from 02/10/22 to 09/01/22 due to lack of testing personnel. Surveyor was notified on 03/14/22 of the temporary suspension of testing. 3. An exit interview with the technical consultant, office manager and primary testing personnel on 06/21/23 at 1215 confirmed the findings.