

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 49D0706467	(X3) Date Survey Completed 09/11/2024
Name of Provider or Supplier Sovah Family Medicine Gretna	Street Address, City, State 305 N Main St, Gretna, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	An announced CLIA Recertification survey was conducted at SOVAH Family Medicine Gretna on 09/11/24 by the Virginia Department of Health's Office of Licensure and Certification. The laboratory was surveyed under 42 CFR part 493 CLIA Requirements. Specific deficiencies cited are as follows:
D2007	<p>TESTING OF PROFICIENCY TESTING SAMPLES CFR(s): 493.801(b)(1)</p> <p>The samples must be examined or tested with the laboratory's regular patient workload by personnel who routinely perform the testing in the laboratory, using the laboratory's routine methods</p> <p>This STANDARD is not met as evidenced by: Based on the review of the Laboratory Personnel Report Form (CLIA) (CMS-209 Form), proficiency testing (PT) records, policy and procedures (P&P) and an interview with the office manager and testing personnel (TP), the lab failed to follow the established P&P for rotating the PT events among all TP for five of five events reviewed from 01/01/23 up to the date of survey on 09/11/24. Findings include: 1. Review of the CMS-209 personnel form revealed three TP performing hematology procedures in the calendar year 2023 and up to the date of survey on 09/11/24. 2. Review of the American Proficiency Institute (API) PT records revealed that the same TP personnel performed all three events in 2023 and the first two events in 2024 (TP-A). 3. Review of the P&P, "Proficiency Testing", revealed the following statement, "The testing of proficiency material is rotated among all staff members who normally perform the patient testing." 4. An exit interview with the office manager and TP on 09/11/24 at 1200 confirmed the findings.</p>