

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 49D1056669	(X3) Date Survey Completed 11/14/2018
Name of Provider or Supplier Patient First - Denbigh	Street Address, City, State 611 Denbigh Boulevard, Newport News, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	An announced CLIA recertification survey was conducted at Patient First-Denbigh on November 14, 2018 by the Virginia Department of Health's Office of Licensure and Certification. The laboratory was surveyed under 42 CFR part 493 CLIA Requirements. Specific deficiency cited as follows:
D6053	<p>TECHNICAL CONSULTANT RESPONSIBILITIES CFR(s): 493.1413(b)(9)</p> <p>The technical consultant is responsible for evaluating and documenting the performance of individuals responsible for moderate complexity testing at least semiannually during the first year the individual tests patient specimens.</p> <p>This STANDARD is not met as evidenced by: Based on a review of the Centers for Medicare and Medicaid Services Laboratory Personnel Report form (CMS 209), personnel records, and an interview, the technical consultant (TC) failed to perform the semiannual competency assessment for one (1) of two (2) new testing personnel (TP) in the timeframe of October 2017 to October 2018. Findings include: 1. Review of the CMS 209 laboratory personnel form revealed that TP A performs the duties of TC and that seven (7) TP perform hematology testing. (See Personnel Code Sheet) 2. Review of the laboratory's personnel records revealed 2 new personnel (TP G and H) in calendar year 2017. Personnel competency assessment documentation for TP G revealed that initial training and testing of patients started on 10/26/17 and that an annual competency assessment was completed on 10/9/18. The inspector requested to view the semiannual competency assessment documentation for TP G. The documentation was not available for review. 3. In an interview with the general supervisor and TC, at approximately 4 PM, it was confirmed that the TC failed to perform the semiannual competency assessments for testing personnel G in the timeframe outlined above.</p>