

<b>Statement of Deficiencies</b>	<b>(X1) Provider/Supplier/CLIA Identification Number</b>  49D2077175	<b>(X3) Date Survey Completed</b>  03/05/2020
<b>Name of Provider or Supplier</b>  Md Express Urgent Care - Gloucester	<b>Street Address, City, State</b>  6567 George Washington Memorial Highway, Gloucester, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

<b>(X4) ID Prefix Tag</b>	<b>Summary Statement of Deficiencies</b>
<b>D0000</b>	An announced CLIA recertification survey was conducted at MD Express Urgent Care-Gloucester on March 5, 2020 by the Virginia Department of Health's Office of Licensure and Certification. The laboratory was surveyed under 42 CFR part 493 CLIA Requirements. Specific deficiency cited is as follows:
<b>D2127</b>	<p>HEMATOLOGY CFR(s): 493.851(d)</p> <p>Failure to return proficiency testing results to the proficiency testing program within the time frame specified by the program is unsatisfactory performance and results in a score of 0 for the testing event.</p> <p>This STANDARD is not met as evidenced by: Based on a review of proficiency testing (PT) documentation, and an interview, the laboratory failed to ensure hematology Complete Blood Count (CBC) PT testing results were returned to American Academy of Family Physicians (AAFP) within the program's deadline for one (1) of five (5) events during the twenty-one (21) months reviewed. Findings include: 1. Review of the laboratory's AAFP hematology PT documentation (2018 Events B, C, 2019 Events A-C), a total of 5 events, revealed that the laboratory failed to submit and received a failure to participate score for the following CBC module: Hematology 2019-C: 0% score for Cell Identification (Lymphocyte, Monocyte, Granulocyte), Red Blood Cell Count, White Blood Cell Count, Platelet Count, Hemoglobin, and Hematocrit. 2. In an interview with the clinical coordinator on 3/5/20 at 2:30 PM, the above listed finding was confirmed.</p>