

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 49D2115983	(X3) Date Survey Completed 06/03/2021
Name of Provider or Supplier Centra Urgent Care- Forest	Street Address, City, State 16890 Forest Road, Forest, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	An announced CLIA initial survey was conducted at Centra Urgent Care-Forest on June 3, 2021 by the Virginia Department of Health's Office of Licensure and Certification. The laboratory was surveyed under 42 CFR part 493 CLIA Requirements. Specific deficiencies cited are as follows:
D5217	<p>EVALUATION OF PROFICIENCY TESTING PERFORMANCE CFR(s): 493.1236(c)(1)</p> <p>At least twice annually, the laboratory must verify the accuracy of any test or procedure it performs that is not included in subpart I of this part.</p> <p>This STANDARD is not met as evidenced by: Based on a review of procedures, microscopy proficiency testing (PT) records, and an interview, the laboratory failed to verify the accuracy of Wet Prep Potassium Hydroxide (KOH) examinations twice annually in calendar year 2020. Findings include: 1. Review of the laboratory's procedures revealed a protocol to utilize PT to verify Wet Prep/KOH microscopy examination accuracy. 2. Review of the laboratory's Medical Laboratory Evaluation (MLE) PT reports (2020 Events 1-3) revealed the laboratory failed twice annual accuracy verification by receiving the following unsatisfactory scores in calendar year 2020: 2020 1st Event: unsatisfactory score; one of two unacceptable response (Wet Prep PPM-1 failed), 2020 2nd Event: unsatisfactory score; one of two unacceptable response (No score/Not graded for Wet Prep PPM-7 due to failure to participate). 3. In an interview with the practice manager, nurse manager, technical consultant, and lead testing personnel on 06/03/21, at approximately 3:30 PM, the above findings were confirmed.</p>
D5221	<p>EVALUATION OF PROFICIENCY TESTING PERFORMANCE CFR(s): 493.1236(d)</p> <p>All proficiency testing evaluation and verification activities must be documented.</p>

This STANDARD is not met as evidenced by:

Based on a review of the laboratory's Wet Prep/ Potassium Hydroxide (KOH) microscopy proficiency testing (PT) records, PT corrective action, lack of documentation, and interview, the laboratory failed to document evaluation of results for the second of three PT events in calendar year 2020. Findings include: 1. Review of the laboratory's Medical Laboratory Evaluation (MLE) microscopy PT documentation for 2020 (Events 1-3), revealed no evidence of review/self grade for the following unsatisfactory challenge: 2020 2nd Event: unsatisfactory score (No score /Not graded for Wet Prep PPM-7 due to failure to participate). 2. Review of the available corrective action documentation revealed no review or self grade evaluation for the MLE PT challenge listed above. The inspector requested to review corrective action for the failed challenge. No records were found. The practice manager stated on 06/03/21 at approximately 2:30 PM: "We have made some changes to how we input the results to reduce errors in transmitting results. We did not self grade this event." 3. In an interview with the practice manager, nurse manager, technical consultant, and lead testing personnel on 06/03/21, at approximately 3:30 PM, the above findings were confirmed.