

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 49D2123858	(X3) Date Survey Completed 05/22/2018
Name of Provider or Supplier Northern Virginia Carenow Urgent Care Llc	Street Address, City, State 10004 Southpoint Parkway (22676 601), Fredericksburg, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	An unannounced, off-site CLIA proficiency testing (PT) desk review was conducted for BetterMed Urgent Care Fredericksburg on May 22, 2018 by the Virginia Department of Health's Office of Licensure and Certification. The laboratory was surveyed under 42 CFR part 493 CLIA Requirements. Specific deficiencies cited are as follows:
D2016	<p>SUCCESSFUL PARTICIPATION CFR(s): 493.803(a)(b)(c)</p> <p>(a) Each laboratory performing nonwaived testing must successfully participate in a proficiency testing program approved by CMS, if applicable, as described in subpart I of this part for each specialty, subspecialty, and analyte or test in which the laboratory is certified under CLIA. (b) Except as specified in paragraph (c) of this section, if a laboratory fails to participate successfully in proficiency testing for a given specialty, subspecialty, analyte or test, as defined in this section, or fails to take remedial action when an individual fails gynecologic cytology, CMS imposes sanctions, as specified in subpart R of this part. (c) If a laboratory fails to perform successfully in a CMS-approved proficiency testing program, for the initial unsuccessful performance, CMS may direct the laboratory to undertake training of its personnel or to obtain technical assistance, or both, rather than imposing alternative or principle sanctions except when one or more of the following conditions exists: (1) There is immediate jeopardy to patient health and safety. (2) The laboratory fails to provide CMS or a CMS agent with satisfactory evidence that it has taken steps to correct the problem identified by the unsuccessful proficiency testing performance. (3) The laboratory has a poor compliance history.</p> <p>This CONDITION is not met as evidenced by: Based on an off-site desk review of the laboratory's 2017 and to date 2018 proficiency testing (PT) records, a total of four (4) events, and interviews with the practice nurse</p>

manager on May 22, 2018, the laboratory failed to attain a score of at least eighty (80) percent of acceptable responses for White Blood Cell Differential in two consecutive Hematology testing events resulting in unsuccessful PT performance. See 2130

D2130

HEMATOLOGY

CFR(s): 493.851(f)

Failure to achieve satisfactory performance for the same analyte in two consecutive events or two out of three consecutive testing events is unsuccessful performance.

This STANDARD is not met as evidenced by:

Based on an off-site desk review of the laboratory's proficiency testing (PT) records and interviews, the laboratory failed to attain a score of at least eighty (80) percent of acceptable responses for White Blood Cell (WBC) Differential in two (2) consecutive Hematology testing events resulting in unsuccessful PT performance. Findings include: 1. Desk review of the laboratory's 2017 and to date 2018 American Proficiency Institute (API) PT records, a total of four (4) events, revealed WBC Differential scores of less than eighty percent (80%) for the following Hematology events: 2017 3rd event - Differential score of 73%, Granulocytes 60%, Lymphocytes 60%; 2018 1st event - Differential score of 67%, Granulocytes 40%, Lymphocytes 60%; resulting in an unsuccessful PT performance. 2. In email and subsequent telephone interviews with the nurse manager on May 22, 2018 it was confirmed that the laboratory was unsuccessful for the API Hematology PT testing events as outlined above.