

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 49D2158092	(X3) Date Survey Completed 02/09/2021
Name of Provider or Supplier Northern Virginia Carenow Urgent Care Llc	Street Address, City, State 4901 Plank Rd, Fredericksburg, VA	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D0000	An announced on-site CLIA recertification survey was conducted at Bettermed Urgent Care-Fredericksburg on February 9, 2021 by the Virginia Department of Health's Office of Licensure and Certification. The survey included an entrance interview on January 19, 2021 and virtual record review conducted on February 5, 2021. The laboratory was surveyed under 42 CFR part 493 CLIA Regulations. Bettermed Urgent Care-Fredericksburg is performing COVID-19 testing and is in compliance with the applicable COVID-19 reporting requirements. The specific deficiency is as follows:
D2007	<p>TESTING OF PROFICIENCY TESTING SAMPLES CFR(s): 493.801(b)(1)</p> <p>The samples must be examined or tested with the laboratory's regular patient workload by personnel who routinely perform the testing in the laboratory, using the laboratory's routine methods</p> <p>This STANDARD is not met as evidenced by: Based on review of the Centers for Medicare and Medicaid Services Laboratory Personnel Report Form (CMS 209), proficiency testing (PT) records, policies, and an interview, the laboratory failed to rotate PT among personnel performing patient complete blood count (CBC), d-Dimer, Troponin, Severe Acute Respiratory Syndrome-Corona Virus 2 (SARS CoV-2) testing from May 2019 until December 2020. Findings include: 1. Review of the CMS 209 revealed a total of thirteen (13) laboratory testing personnel (TP) identified as performing non-waived Hematology, Chemistry and SARS CoV-2 testing. 2. Review of the laboratory's American Proficiency Institute (API) 2019 Hematology, Chemistry and SARS PT documentation revealed the following: TP A signed attestations and performed the following: 2019 Chemistry Core Event 2; 2020 Chemistry Core Events 1 and 3; 2019 Hematology/Coagulation Events 1, 2, 3; 2020 Hematology Event 2; 2020 SARS Events 2 and 3. TP A signed and performed one (1) of two (2) Chemistry events in</p>

2019; 2 of three (3) Chemistry events in 2020; 3 of 3 Hematology/Coagulation events in 2019; 1 of 3 Hematology/Coagulation events in 2020; and 2 of 2 SARS events in 2020. TP B signed attestations and performed the following: 2019 Chemistry Core Event 3; 2020 Chemistry Core Events 1 and 2; 2020 Hematology/Coagulation Events 1 and 3. TP B signed and performed 1 of 2 Chemistry events in 2019; 2 of 3 Chemistry events in 2020; 2 of 3 Hematology/Coagulation events in 2020. (See Personnel Code Sheet) 3. Review of the laboratory's policies revealed a proficiency testing policy, "Policy for Training and Signing off on API proficiency Testing", which stated "PT samples are to be treated the same as patient samples." 4. In an interview with the Site Manager on February 9, 2021 at approximately 9:30 AM, the above findings were confirmed.