

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 52D0397838	(X3) Date Survey Completed 06/04/2025
Name of Provider or Supplier Thedacare Physicians Neenah	Street Address, City, State 333 N Green Bay Road, Neenah, WI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D6107	<p>LABORATORY DIRECTOR RESPONSIBILITIES CFR(s): 493.1445(e)(15)</p> <p>(e)(15) Specify, in writing, the responsibilities and duties of each consultant and each supervisor, as well as each person engaged in the performance of the preanalytic, analytic, and postanalytic phases of testing, that identifies which examinations and procedures each individual is authorized to perform, whether supervision is required for specimen processing, test performance or result reporting and whether supervisory or director review is required prior to reporting patient test results.</p> <p>This STANDARD is not met as evidenced by: Based on surveyor review of laboratory records and laboratory policies and interview with the Manager of Laboratory Services (Staff A), the Laboratory Director did not maintain current written delegation of technical supervisor responsibilities of pathologists for this laboratory. Findings include: 1. Review of verification studies for the Werfen ACL Top 350 coagulation analyzer showed Staff B approved the verification studies, the records showed no approval by the laboratory director. 2. Review of the 'TCP-Neenah Delegated Duties Policy' showed the laboratory director had delegated technical supervisor responsibilities for Staff B to include system-wide histology. Further review of the policy showed the director delegated technical supervisory responsibilities for system-wide coagulation to Staff C. The policy showed the last revision date as August 7, 2023. 3. Interview with Staff A on June 4, 2025, at 3:00 PM confirmed the director had not revised the policy to reflect changes in the delegation of technical supervisor responsibilities for pathologists at this laboratory.</p>