

Statement of Deficiencies	(X1) Provider/Supplier/CLIA Identification Number 52D0686802	(X3) Date Survey Completed 04/03/2019
Name of Provider or Supplier Vibrant Health Family Clinics-Ellsworth	Street Address, City, State 144 S Plum St, Ellsworth, WI	
For information on the provider's plan to correct this deficiency, please contact the provider or the state survey agency.		

(X4) ID Prefix Tag	Summary Statement of Deficiencies
D5807	<p>TEST REPORT CFR(s): 493.1291(d)</p> <p>Pertinent "reference intervals" or "normal" values, as determined by the laboratory performing the tests, must be available to the authorized person who ordered the tests and, if applicable, the individual responsible for using the test results.</p> <p>This STANDARD is not met as evidenced by:</p> <p>Item 1 Based on surveyor comparison of reference (normal) ranges shown in the hematology procedure with those on patient test reports, and interview with the technical consultant, reference (normal) ranges available on patient reports are not consistent with the approved ranges in the procedure. Findings include: 1. Comparison of the reference (normal) ranges shown in the Coulter ACT Diff 2 hematology procedure with those on patient reports from the Coulter ACT Diff 2 printouts show that reference ranges available on patient reports are not consistent with the approved reference ranges in the procedure. White Blood Cell (WBC) count: cmm (per cubic millimeter) Procedure: Female 4.3-11.0 per cmm Printed Patient Report: 4.5-11.0 per cmm Mean Corpuscular Hemoglobin (MCH): pg (picograms) Procedure: Male and Female 25-33 pg Printed Patient Report: Male and Female 26-33 pg 2. Interview with the technical consultant on April 3, 2019 at 3:30 PM confirms the reference ranges provided on printed reports for the evaluation of test results are not consistent with those approved in the laboratory's procedure. Item 2 Based on surveyor review of the Electronic Medical Record (EMR) and interview with the technical consultant, the reference (normal) ranges are not available on the electronic patient test report or electronic laboratory flowsheet. Findings include: 1. Review of the transcribed results for a Complete Blood Count (CBC) into the Cerner EMR show that reference (normal) ranges are not available on the electronic patient test report. 2. Review of the "Lab Flowsheet" in the Cerner EMR show that cumulative CBC results fail to indicate the reference (normal) ranges on the flowsheet. 3. Interview with the technical consultant on April 3, 2019 at 3:45 PM confirms the reference (normal)</p>

ranges are not available on the electronic patient test report or electronic laboratory flowsheet.